

Knowledge Base Article

Product Category: Software Product: CMSW 7400 – SKF @ptitude Analyst Version: 8.0

Abstract

When attempting to install SKF @ptitude Analyst 2013, the error message "The wizard was interrupted before SKF @ptitude Analyst 2013 could be completely installed" appears. [Figure 1] This article explains why this error might appear and what to do to resolve it.

😸 SKF @ptitude Analy	t 2013 - InstallShield Wizard	
	InstallShield Wizard Completed	
July	The wizard was interrupted before SKF @ptitude Analyst 2013 could be completely installed. Your system has not been modified. To complete installation at another time, please run setup again. Click Finish to exit the wizard.	
	< Back Finish Cancel	



Figure 1. Installation wizard error message

Overview

This error can be caused by not having the correct rights to write to the Temp folder. Follow the steps below to assign rights to this folder to resolve the error.

- 1. Create a folder off the root of the C:\ drive called "Test."
- 2. Uncheck the "Read-only" attribute. [Figure 2]



0	Test	
Type:	File Folder	
Location:	C:\	
Size:	0 bytes	
Size on disk:	0 bytes	
Contains:	0 Files, 0 Folders	
Created:	Today, March 06, 2014, 6:	56:04 AM
Attributes:	Read-only	Advanced
Figure	e 2. Removed 'read-o on 'Test' folde	5



Select Users, Computers, or Groups		? 🔀
Select this object type:		
Users, Groups, or Built-in security principals		Object Types
From this location:		
corp.skf.net		Locations
Enter the object names to select (<u>examples</u>):		
Everyone		Check Names
Advanced	ОК	Cancel

Figure 3. Adding group "Everyone" to the folder

4. Assign the group "Full Control" as shown in Figure 4.



est Properties		?
General Sharing Security (Customize	
Group or user names:		
Administrators (USSDGC	ND131CW20\Adminis	strators) 🔥
😥 Everyone		
SYSTEM		
🔮 ucmk1h (USSDGCND13	1CW20\ucmk1h)	~
<		>
	Add	Remove
Permissions for Everyone	Add Allow	Remove Deny
Permissions for Everyone		
	Allow	
Full Control	Allow	
Full Control Modify	Allow	
Full Control Modify Read & Execute	Allow	
Full Control Modify Read & Execute List Folder Contents	Allow	



Figure 4. Allow 'full control' to newly added group

 Next, click on the Windows Start menu and right click over Computer. Select "Advanced system settings" option. [Figure 5]



Figure 5. Configuring PC's 'Advanced system settings'

6. Go to the Advanced tab and click on Environment Variables. [Figure 6]



Computer Name	Hardware	Advanced	System Protection	Remote
You must be log	gged on as a	an Administra	tor to make most of t	hese chang
Performance				
Visual effects,	processor s	cheduling, m	emory usage, and vi	tual memor
			-	20
				Settings
User Profiles				
Desktop settir	ngs related to	o your logon		
- 1999 - 2090 - 946 - 606 - 606	-			
				Settings
Startup and R	ecoverv			
		lure, and deb	ugging information	
			_	Settings
			Environme	ent Variable



NOTE: Copy the PATH to a text file so that you can reset the variables back.

Click on TEMP under <u>User Variables</u> and then click the Edit button. [Figure 7]

ser variables f	or TSG_WIN_64	
Variable	Value	
TEMP	%USERPROFILE%\App	Data\Local\Temp
TMP	%USERPROFILE%\App	Data\Local\Temp



7. Type <u>C:\test</u> in the Variable Value field and then click OK. [Figure 8]

dit User Variable	
Variable name:	TMP
Variable value:	%USERPROFILE%\AppData\Local\Temp

Figure 8. Type in C:\test in value field.

8. Edit both TEMP and TMP to the new test folder as shown in Figure 9.

ser variables f	or TSG_WIN_64	
Variable	Value	
temp Tmp	C:\test C:\test	
	New	Edit Delete

Figure 9. TEMP and TMP values are now C:\test

9. Next, in the <u>System Variables</u> area, scroll down to the TEMP and TMP variable. Click on TEMP and then click Edit. [Figure 10]

Variable	Value
PSModulePath	C:\Windows\system32\WindowsPowerS.
TEMP	C:\Windows\TEMP
TMP	C:\Windows\TMP
USERNAME	SYSTEM
	New Edit Dele
	ОК Са



- 10. Change the Variable Value to C:\test and then click OK. Repeat the same for TMP variable.
- 11. Once the User and System Variables for both variables have been edited to C:\test, click OK. [Figure 11]

Variable	Value		
TEMP	C:\test		
TMP	C:\test		
	New	Edit	Delete
ystem variables	Value		
Variable	Value	20145-4-	-0
Variable PSModulePath	C:\Windows\s	ystem32\Window	sPowerS
vstem variables Variable PSModulePath TEMP TMP		ystem32\Window	sPowerS
Variable PSModulePath TEMP	C: \Windows\s C: \test	ystem32\Window	sPowerS



12. Run the SKF @ptitude Analyst installation again.

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For further assistance, please contact the Technical Support Group by phone at 1-858-496-3627, or by e-mail at <u>TSG-CMC@skf.com</u>.