

# Knowledge Base Article

Product Category: Software  
Product: CMSW 7400 – SKF @ptitude Analyst  
Version: 8.0

## Abstract

When attempting to install SKF @ptitude Analyst 2013, the error message “The wizard was interrupted before SKF @ptitude Analyst 2013 could be completely installed” appears. [Figure 1] This article explains why this error might appear and what to do to resolve it.

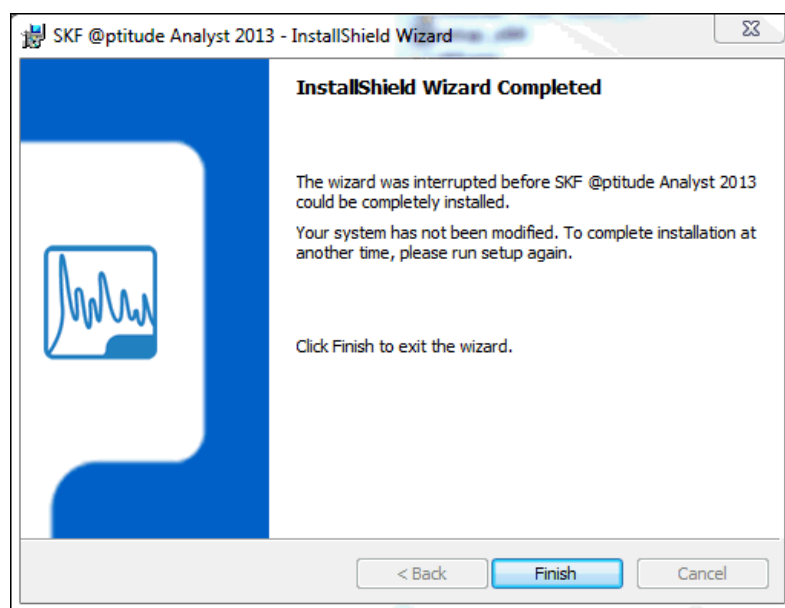


Figure 1. Installation wizard error message

## Overview

This error can be caused by not having the correct rights to write to the Temp folder. Follow the steps below to assign rights to this folder to resolve the error.

1. Create a folder off the root of the C:\ drive called "Test."
2. Uncheck the "Read-only" attribute. [Figure 2]

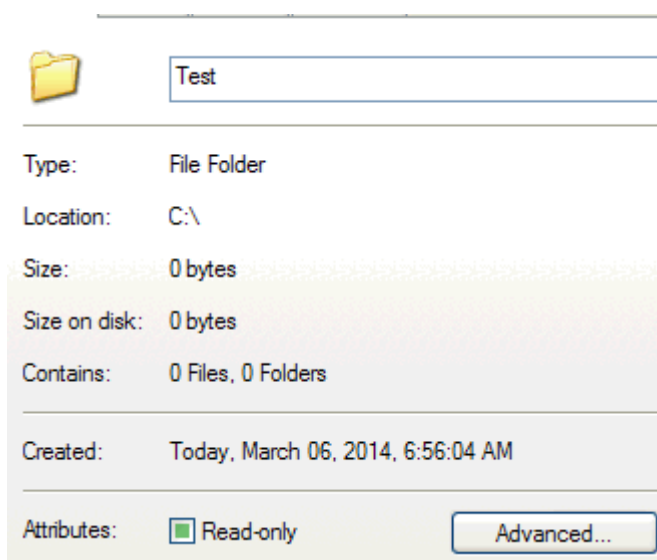


Figure 2. Removed 'read-only' attribute on 'Test' folder

3. In the folder properties under the Security tab, click Add to add the group "Everyone" to the folder. [Figure 3]

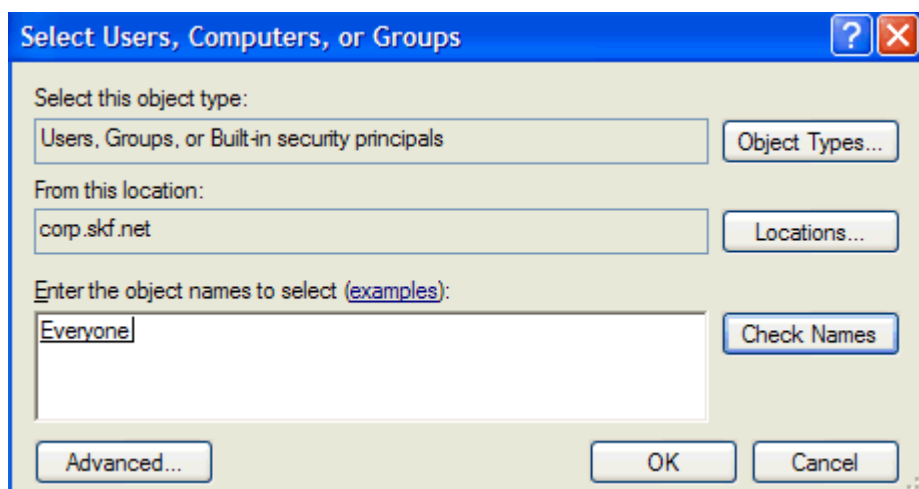


Figure 3. Adding group "Everyone" to the folder

4. Assign the group "Full Control" as shown in Figure 4.



Figure 4. Allow 'full control' to newly added group

- Next, click on the Windows Start menu and right click over Computer. Select "Advanced system settings" option. [Figure 5]



Figure 5. Configuring PC's 'Advanced system settings'

- Go to the Advanced tab and click on Environment Variables. [Figure 6]

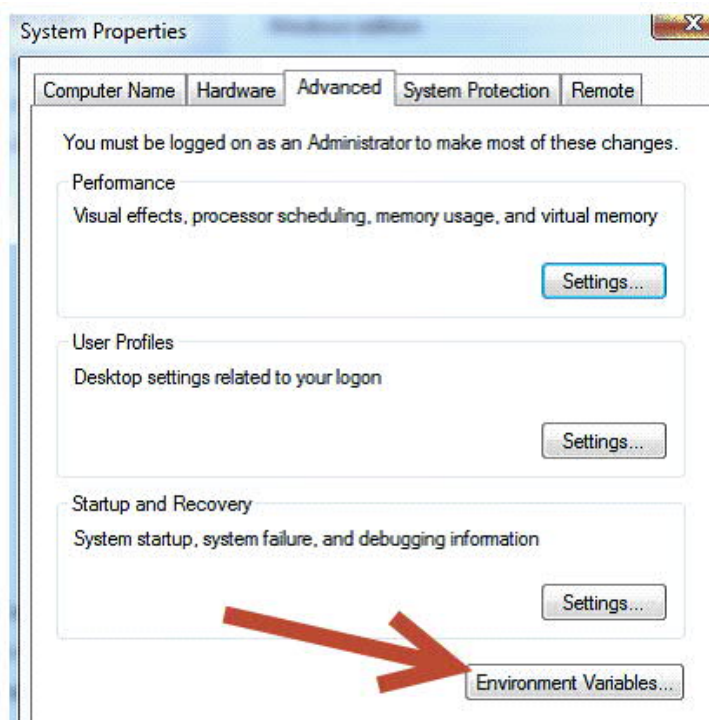


Figure 6. Selecting Environment Variables in System Properties

- NOTE: Copy the PATH to a text file so that you can reset the variables back.

Click on TEMP under User Variables and then click the Edit button.  
[Figure 7]

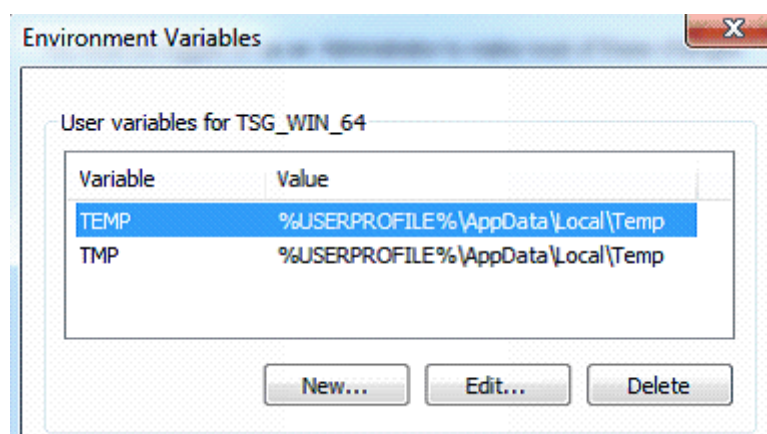


Figure 7. Editing TEMP variable

7. Type C:\test in the Variable Value field and then click OK.  
[Figure 8]

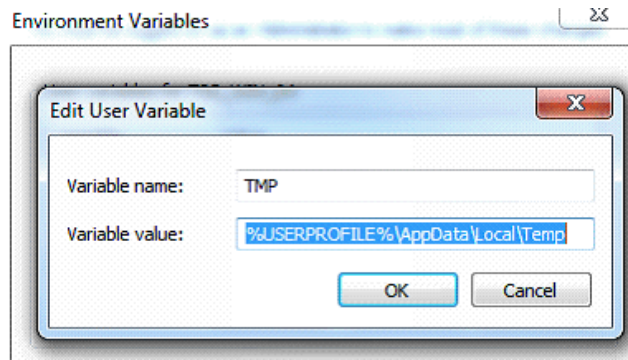


Figure 8. Type in C:\test in value field.

8. Edit both TEMP and TMP to the new test folder as shown in Figure 9.

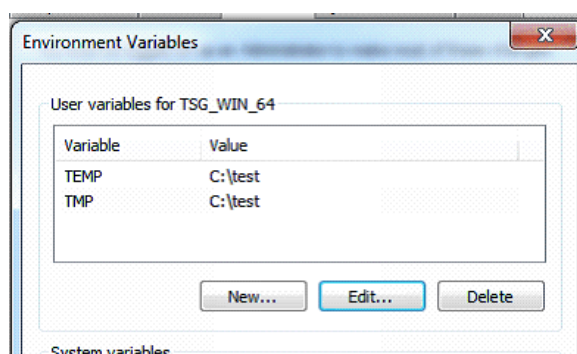


Figure 9. TEMP and TMP values are now C:\test

9. Next, in the System Variables area, scroll down to the TEMP and TMP variable. Click on TEMP and then click Edit. [Figure 10]

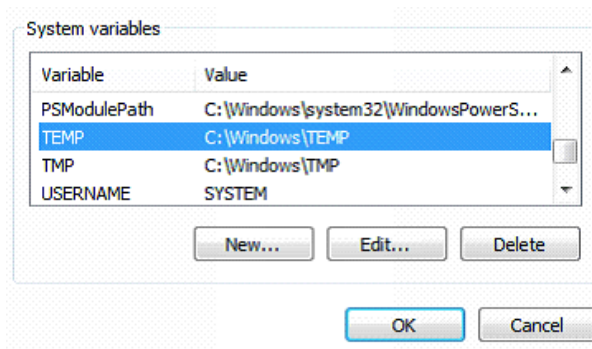


Figure 10. Editing TEMP variable

10. Change the Variable Value to C:\test and then click OK.  
Repeat the same for TMP variable.
11. Once the User and System Variables for both variables have been edited to C:\test, click OK. [Figure 11]

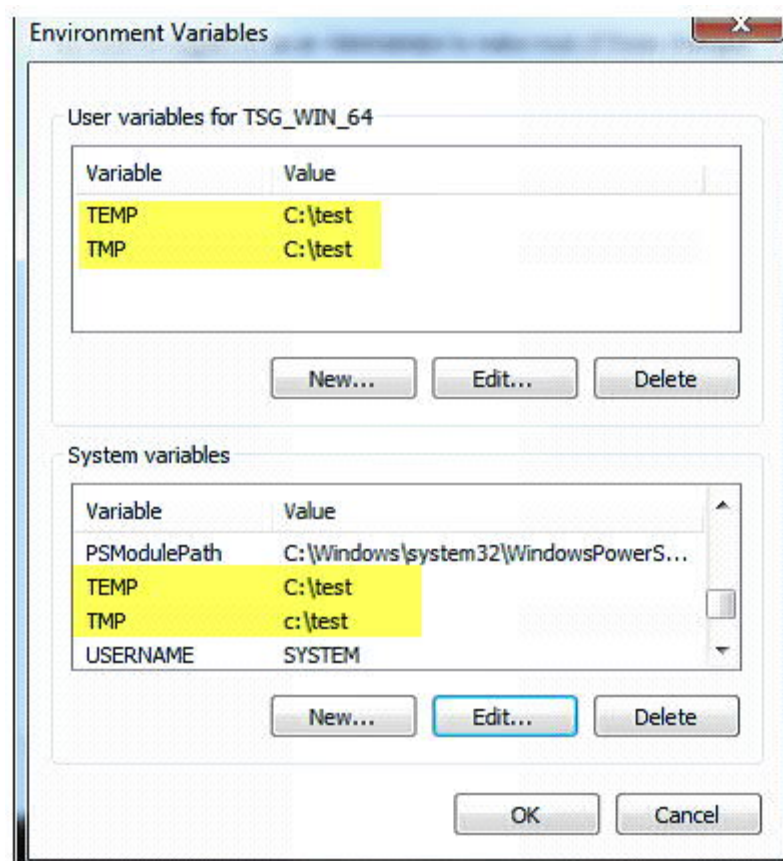


Figure 11. Environment Variables after editing

12. Run the SKF @ptitude Analyst installation again.

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For further assistance, please contact the Technical Support Group by phone at 1-858-496-3627, or by e-mail at [TSG-CMC@skf.com](mailto:TSG-CMC@skf.com).