

Knowledge Base Article

Product Category: Software Product: CMSW 7311 – SKF Analysis and Reporting Manager Version: 2.0

Abstract

When trying to print out a Single Plane Balance Report in SKF Analysis and Reporting Manager (ARM) software, the error "Error running report: The requested member of the collection does not exist...Number of files created: 0" appears. [Figure 1] This article explains why this error message appears, and how to resolve the problem.

formation	
Output of records using Word	Automation report "Single Plane Balance Report" on data structure "4-4 BAL 01 May 2015 11:10:38" completed
Number of nodes: 1	
Error running report: The requ	ested member of the collection does not exist
Number of files created: 0	
	OK Help

Figure 1. "Error running report" message

Overview

The Single Plane Balance Report has the wrong setup. It appears to be one intended for a "no-template" report, where there are no bookmarks, and the Yes/No selections simply tell ARM which fields to output. To correct this problem, the following must be done:

In the Report Generator wizard there will be a step titled Selection of fields and bookmarks. Click on the Clear All button, as this will clear out all of the Yes/No values, and then change the corresponding Bookmarks to the correct values for the corresponding Record Field entries as shown in Figure 2 through 4.



The second second	Selection of fiel	lds and bookmarks	5		
W	you can pick your	Clear all			
	Record field	Bookmark			
	Record name Record date Table Graph plot Operator Name Speed Speed (with units) CorrectionWeight1	FileNane Date			
	Select bookmark:		- >		

Figure 2. Clearing all existing bookmarks

W	you can place in your doc	f the available record fields th ument; click on a field then the drop down list box below t Clear <u>a</u> ll
	Becord field	Bookmark
	Plane1-InitRun (Mag) Plane1-InitRun (Phase) Plane2-InitRun (Mag) Plane2-InitRun (Phase) TriaWt1-Mass (Mag) TriaWt1-Mass (Phase) TriaWt1-Radius TriaWt1-Added	Plane1InitRun Plane1InitRunPhase TriaWt1Mass TriaWt1Phase
	Select b <u>o</u> okmark:	
<< <u>B</u> ack	Next >>	Close



Record fields: Clear all Record field Bookmark TrialWt1-Permanent Plane1TrialRun1 Plane1-TrialRun1 (Mag) Plane1TrialRun1Pha Plane2-TrialRun1 (Mag) Plane1TrialRun1Pha Plane2-TrialRun1 (Phase) TrialWt2-Mass (Mag) TrialWt2-Mass (Phase) TrialWt2-Mass (Phase) TrialWt2-Radius Value	W	Selection of fields and bookmarks The list below shows all of the available record fields tha you can place in your document; click on a field then choose a bookmark from the drop down list box below th field list.		
TrialWt1-Permanent Plane1-TrialRun1 (Mag) Plane1-TrialRun1 (Phase) Plane2-TrialRun1 (Phase) Plane2-TrialRun1 (Mag) Plane2-TrialRun1 (Phase) TrialWt2-Mass (Mag) TrialWt2-Mass (Phase)		Record fields:	Clear	all
Plane1-TrialRun1 (Mag) Plane1-TrialRun1 (Phase) Plane2-TrialRun1 (Phase) Plane2-TrialRun1 (Mag) Plane2-TrialRun1 (Phase) TrialWt2-Mass (Mag) TrialWt2-Mass (Phase)		Record field	Bookmark	
		Plane1-TrialRun1 (Mag) Plane1-TrialRun1 (Phase) Plane2-TrialRun1 (Mag) Plane2-TrialRun1 (Phase) TrialWt2-Mass (Mag) TrialWt2-Mass (Phase)		

Figure 3. Selecting the correct bookmarks, continued

Once these values are correctly setup, the Single Plane Balance Report will print out without errors.

For further assistance, please contact the Technical Support Group by phone at 1-858-496-3627, or by e-mail at <u>TSG-CMC@skf.com</u>.