

# Knowledge Base Article

Product Category: Portables

Product: CMVL 4000-ML; CMVL 4000-EN Wireless MicroVibe

Version: N/A

## Abstract

Although product quality has always been a top priority at SKF, there are bound to be situations where products unintentionally break, thus requiring repair. This knowledgebase article describes how the SKF Wireless MicroVibe sensor has been known to break and what to do if this ever were to happen.

## Overview

If the two screws on the battery cover of the SKF Wireless MicroVibe are over-tightened, the ears may break off. [Figure 1]



Figure 1: Wireless MicroVibe unit showing battery cover with broken ear

The unit does NOT have to be sent in to the factory.

If the unit is under factory warranty, please contact the Technical Support Group (TSG) for a replacement battery cover, free of charge.

If the unit has exceeded its one-year factory warranty, please contact our Customer Service Group (CSG) to order replacement battery cover.

The accessory part number is CMAC 4045 battery cover (includes the screws). [Figure 2]



Figure 2. New CMAC 4045 battery cover and screws

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For further assistance, please contact the Technical Support Group by phone at 1-858-496-3627, or by e-mail at [TSG-CMC@skf.com](mailto:TSG-CMC@skf.com).