

Knowledge Base Article

Product Category: Software
Product: CMSW7400 - @ptitude Analyst
Version: 8.1

Abstract

This knowledgebase article contains a list of recommended care and feeding tasks to help reduce or eliminate SKF Transaction Server service crashes.

Overview

The tasks below should be carried out on a regular basis as part of the SKF application's maintenance activities.

- Implement archiving for all POINTs.
- Clean up routes (delete them if not used). This will speed up alarms, uploads, and measurement data collection.
- Clean up workspaces (delete them if not used). This will speed up alarms, uploads, and measurement data collection.
- Rebuild indexes frequently (use Rebuild_All_Indexes).
- Make sure data collection for online devices are timed evenly to reduce overload on the Transaction Server service.
- Monitor the Temp tables being created.
- Make sure anything marked for deletion is cleared (procedure to execute is within database tools file).

For further assistance, please contact the Technical Support Group by phone at 1-858-496-3627, or by e-mail at TSG-CMC@skf.com.