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Knowledge Base Article

Product Group: Inspection Systems
Product: CMDM6700 – Microlog Inspector
Version: All

Abstract

This article provides an answer to the question, "Is it possible to install antivirus software on a SKF Microlog Inspector handheld device?"

Overview

SKF has not tested nor qualified operation of Microlog Inspector with any brand or type of antivirus software. We have had no indication that antivirus software is required or desirable on a SKF Microlog Inspector device.

Instead, the Inspector Secure utility provided with SKF Microlog Inspector can be used to restrict the user to the SKF application only. Assuming that the device is connected to a corporate network with internet access, restricting Microlog Inspector users from accessing the internet using Inspector Secure will provide adequate protection.

There are no objections to a user trying antivirus software on a Microlog Inspector device, but SKF does not know whether it will interfere with normal operation of the Microlog Inspector application since this has not been tested.

All testing and calibration carried out at an SKF Certified Repair Depot are performed on antivirus-protected computers, so no preparation or testing should be required before sending the unit in. Based on the above statements, the only thing that should be done upon return from repair is to assure that proper operation is available and Inspector Secure is still configured to restrict the users from accessing the internet.

If the wireless (WiFi) settings within the handheld are configured to a corporate network with internet access, the user will be able to browse the internet. For this reason, we recommend setting Inspector Secure to limit users' access to the SKF Microlog Inspector application only.

For further assistance, please contact the Technical Support Group by phone at 1-858-496-3627, or by e-mail at TSG-CMC@skf.com.

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