

## Knowledge Base Article

Product Group: Surveillance Systems > On-Line Systems > Wireless Systems

Product: CMWA8800 - Wireless Machine Condition Sensor; CMSW8810 - Wireless Sensor Device Manager Software

Version: N/A

### Abstract

This article will help those SKF Wireless Sensor Device Manager users who are trying to connect the 8800 Gateway to a PC external to the local network (RDC).

### Overview

The communication between SKF Wireless Sensor Device Manager and gateways are always UDP. In order to achieve this type of communication, forward the UDP port number only, as the TCP port is not necessary.

This information is not included in the user manual.

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For further assistance, please contact the Technical Support Group by phone at 1-858-496-3627, or by e-mail at [TSG-CMC@skf.com](mailto:TSG-CMC@skf.com).