Knowledge Base Article

Product Group: Software
Product: CMSW7300 - @ptitude Analyst for Microlog Analyzer
Version: 8.0

Abstract

When a SKF Microlog Analyzer is connected to a PC and the Transfer > Microlog Analyzer menu in SKF @ptitude Analyst is opened, a Microsoft C++ Runtime Error is immediately displayed. This article provides a solution to the error.

Overview

To resolve the C++ Runtime Error that appears as soon as the Transfer window is opened, initialize both the Memory Card and Internal Memory on the Microlog Analyzer.

NOTE: This procedure will delete any data saved on the Microlog.

When that is complete, the user should be able to access the Transfer window without the error appearing.

Clear and Config the Microlog Analyzer from within the Transfer window.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by e-mail at TSG-CMC@skf.com.

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