

# Knowledge Base Article

Product Group: Software  
 Product: CMSW7400 - @ptitude Analyst  
 Version: Any

## Abstract

After installing SKF @ptitude Analyst, the "Microlog Inspector Settings" menu item is missing from the Customize menu. This article explains how to fix the issue.

## Overview

The issue described above can occur during an installation when the user does not have proper rights to the workstation, or the UAC is turned up too high.

To fix the issue, follow the instructions below.

1. Exit from @ptitude Analyst.
2. Save the two files ("AddOnsRegasm.bat" and "REGALL.BAT") located in the Attachments section to the right. [Figure 1]
  - If this article is not being viewed from within the SKF Technical Support Self-Help Portal, please contact TSG to obtain a copy of these files.

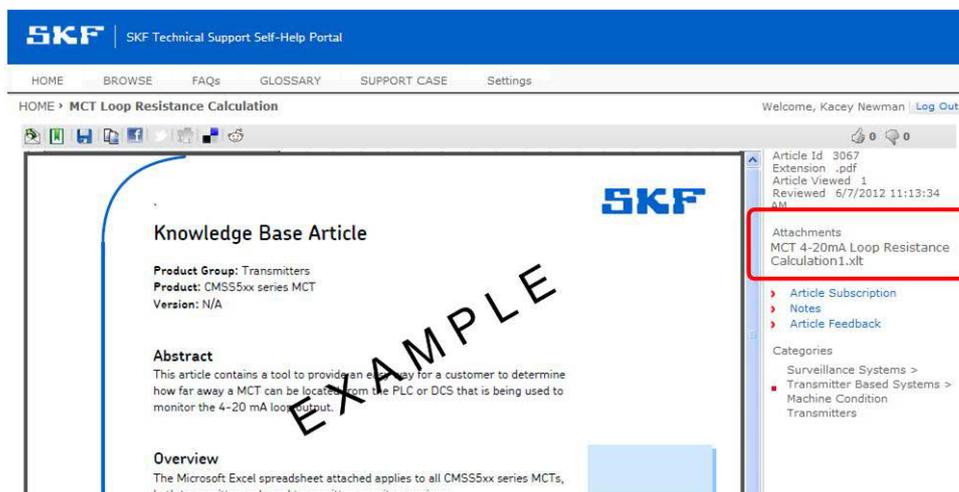


Figure 1. Files will be located in the Attachments section, as shown in this example picture

3. Right-click on "REGALL.BAT" and select "Run as administrator". [Figure 2]

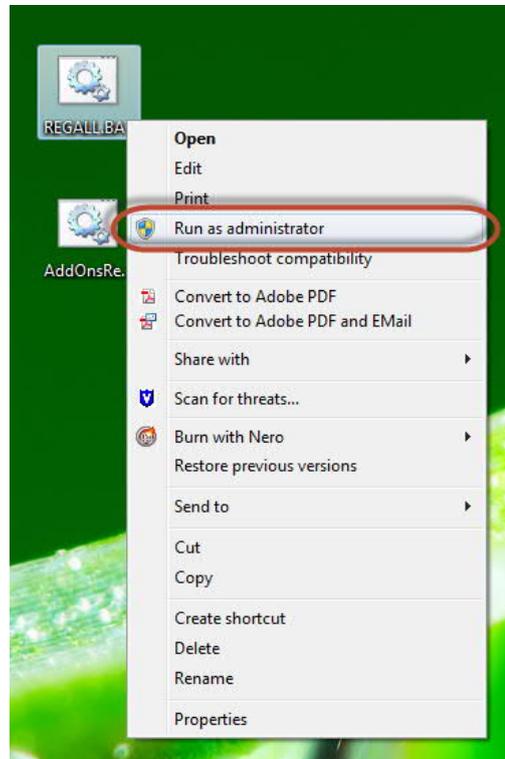


Figure 2. Run .bat files as administrator

4. A command prompt will appear and then quickly disappear.
5. Next, run the second file "AddOnsRegasm.bat" as administrator in the same way. This time, a command prompt will appear and stay on the screen. Press any key to continue. [Figure 3] The command prompt window will then close.

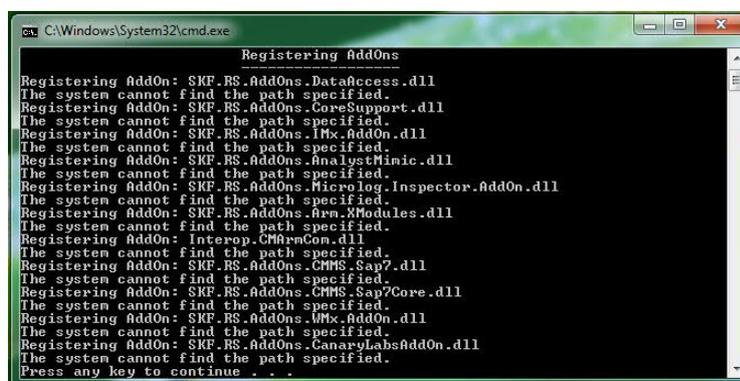


Figure 3. Command prompt window

6. Launch @ptitude Analyst and verify the Microlog Inspector Settings menu item is present.

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For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by e-mail at [TSG-CMC@skf.com](mailto:TSG-CMC@skf.com).

