

Knowledge Base Article

Product Group: Software
 Product: CMSW7400 - @ptitude Analyst
 Version: 8.x (2013 and 2013MR1)

Abstract

The "Create" and "Manual Archive" menu items are not translated in SKF @ptitude Analyst 8.0, 2013 Edition. This article has instructions on how to correct the problem.

Overview

The translations can be updated by replacing some files in the @ptitude Analyst folder. Perform the following steps to fix the issue.

1. Stop all @ptitude Analyst Services running on the computer by using the SKF @ptitude Analyst Configuration Tool.
2. Stop @ptitude Analyst, Monitor, TCT and any other SKF client applications that are running.
3. Download the correct zip file located in the "Attachments" section to the right of this article. [Figure 1] It is imperative that the correct version file (2013 or 2013MR1) is downloaded and applied.
 - If this article is not being viewed from within the SKF Technical Support Self-Help Portal, please contact TSG to obtain these files.

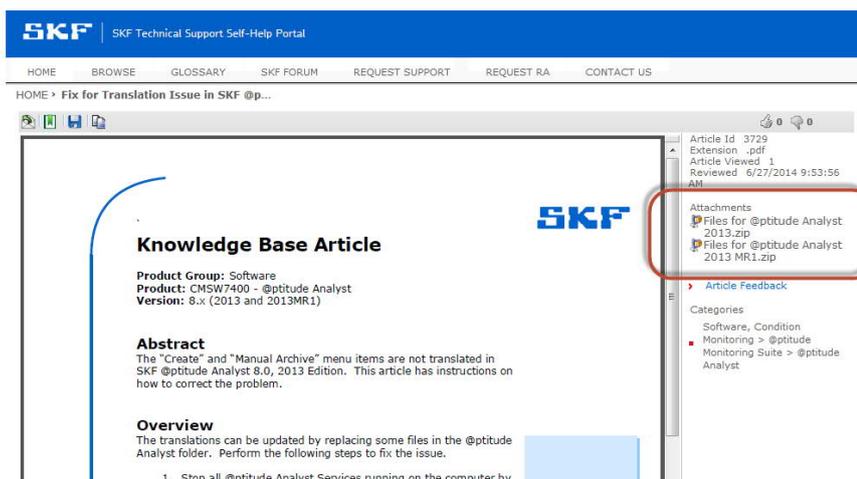


Figure 1. Attachments section

4. Unzip the files to the folder where skfAnalyst.exe resides. (By default, @ptitude Analyst files are stored in C:\Program Files(x86)\SKF-RS\SKF @ptitude Analyst.) When prompted, elect to "Copy and Replace" any existing files.
5. Restart the @ptitude Analyst application and any SKF services.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by e-mail at TSG-CMC@skf.com.

