

Knowledge Base Article

Product Group: Software
Product: CMSW7400 – SKF @ptitude Analyst
Version: 8.x

Abstract

While running SKF @ptitude Analyst with Microsoft SQL Server 2008R2 (64-bit) on a Windows 7 64-bit (non-US localization) machine, the script used to rebuild user login names (called "Rebuild_loginname_username_links.sql") does not work due to collation errors. The workaround is provided in this article.

Overview

As a workaround, set the system to US and reinstall Microsoft SQL Server or else use the SKF @ptitude Analyst v7.0 (2012 Edition) rebuild users script.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by e-mail at TSG-CMC@skf.com.