

# Knowledge Base Article

**Product Group:** Microlog Analyzer  
**Product:** CMXA75  
**Version:** 4.0

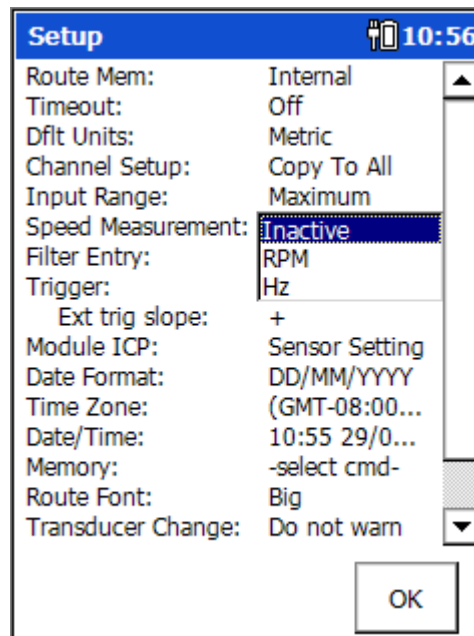
## Abstract

Why is a SKF Microlog Analyzer CMXA75 with v4.0 firmware looking for a trigger for Cross Channel Phase?

## Overview

The reason it is looking for a trigger is because in the main Setup menu, the Microlog has been configured for either "RPM" or "Hz" as the **Speed Measurement** value.

In order for Cross Channel Phase to function without the use of an External Trigger, you **MUST** have the **Setup > Speed Measurement** value set to "Inactive". [Figure 1]



**Figure 1.** Speed Measurement set to "Inactive" in Setup menu

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by e-mail at [TSG-CMC@skf.com](mailto:TSG-CMC@skf.com).