

# Knowledge Base Article

**Product Group:** Microlog Analyzer

**Product:** CMXA 70, 75, 80

**Version:** N/A

## Abstract

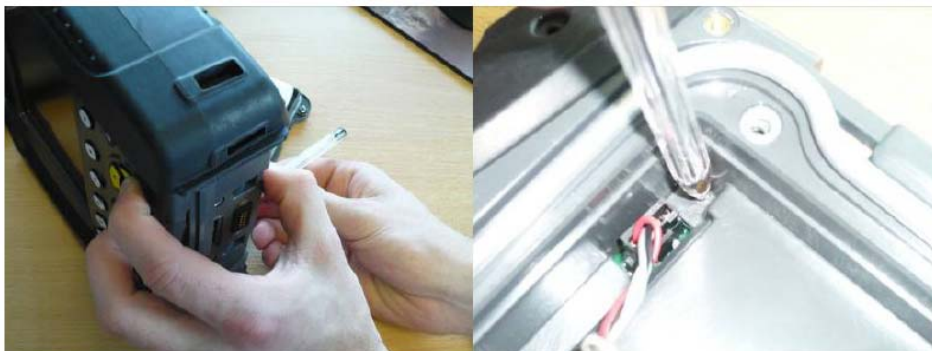
This article provides instructions on how to perform a Force Clean Boot on a SKF Microlog Analyzer data collector.

## Overview

**Note:** If your Microlog Analyzer is a "limited duration" loaner or sales demo unit, do not attempt a Force Clean Boot. Performing a Force Clean Boot on a Microlog Analyzer that is set for a limited duration will cause it to lose its licensing and the data collector will be inoperable. If a Force Clean Boot has already been attempted and the licensing is lost, please contact [CSG-USA@skf.com](mailto:CSG-USA@skf.com) to for a new license key code.

To perform a Force Clean Boot on a SKF Microlog, follow the steps below:

1. With the Microlog OFF, unscrew the battery cover on the back of the unit.
2. Press and hold both the left and right arrow keys.
3. Use a thin tool (like a straightened paper clip) to press the reset button located in the lower right corner (for CMXA 80 AX model ) or the lower left corner (for CMXA 70/75 GX models) inside the battery compartment, while continuing to hold down the left and right arrow keys. [Figure 1]



**Figure 1.** Hard reset on a Microlog AX

4. The Engineering Menu will load on the screen after about six or seven seconds. Once this menu appears, release the left and right arrow keys.
5. Select option **1. Force Clean Boot** from the Engineering Menu.

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For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at [TSG-CMC@skf.com](mailto:TSG-CMC@skf.com).

