

# Knowledge Base Article

**Product Group:** Software

**Product:** CMSW7320 (File-based), CMSW7321 (Direct) – Thin Client Transfer

**Version:** N/A

## Abstract

This article describes how license keys work for both CMSW 7320 (File-based) and CMSW 7321 (Direct) SKF Thin Client Transfer applications.

## Overview

There are two completely different types of SKF Thin Client Transfer software – File-based TCT and Direct TCT.

A **CMSW 7320** (File-based TCT) license key should only be used by the site receiving the uSKF files to process.

## Example

1. RDC generates dSKF download files (no key required).
2. RDC emails dSKF files to customer.
3. Customer uses TCT (no key required) to configure the Microlog Analyzer using the **DAD <--> File** option.
4. Customer takes data.
5. Customer uses TCT (no key required) to upload the data to a uSKF file using the **DAD <--> File** option.
6. Customer emails uSKF file to RDC.
7. RDC processes the uSKF file. (This is the ONLY step that requires a CMSW 7320 license key, and the key MUST be installed on the computer where the Transaction Service resides.)
  - The CMSW 7320 key contains a certain number of licenses.
  - Each time a customer uses a new computer to generate the uSKF file, a license is consumed.

- As the customer re-uses the same computer to generate future uSKF files, those uSKF files, when processed, will not consume an additional license.

A **CMSW 7321** license key (which is completely separate from a CMSW 7320 key) works differently.

#### **Example**

1. RDC installs a CMSW 7321 license key on the Transaction Service computer.
2. The CMSW 7321 key contains a certain number of "concurrent connection" licenses.
3. *Customer A* is given the IP address of the Transaction Service.
4. *Customer A* launches TCT while connected to the internet and therefore connected to the RDC's Transaction Service.
5. While *Customer A* is connected to the RDC database (through the Transaction Service), a concurrent license is consumed. (Once *Customer A* logs off of TCT, the license is released.)
6. *Customer A* uses the connection to configure her/his Microlog Analyzer and then (presumably) logs off.
7. *Customer A* takes data.
8. *Customer A* returns to the TCT computer, logs back on, and transfers the data directly.
9. Assuming the RDC has a 5-user CMSW 7321 key, while *Customers A, B, C, D,* and *E* are logged on, *Customer F* cannot log on. Once any of the 5 customers (*A* through *E*) log off, *Customer F* will be able to log on.

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For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at [TSG-CMC@skf.com](mailto:TSG-CMC@skf.com).