

Knowledge Base Article

Product Group: MARLIN I-Pro

Product: CMDM6600 - Microlog Inspector

Version: N/A

Abstract

When connecting a SKF Microlog Inspector handheld to a Windows 7 computer (via Windows Mobile Device Center), the user may encounter the error message, **“Error [00] The Server is not responding to new connections.”** [Figure 1] This error occurs after initiating a synchronize if a partnership has not been created between the local computer (the Windows User) and the handheld device. This article explains how to set up a partnership in WMDC in order to resolve the error.

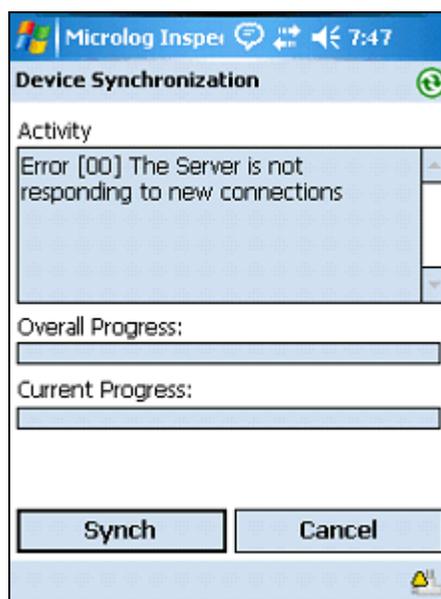


Figure 1. Error message

Overview

There are two ways to resolve this synchronization error:

- Create a Windows Mobile Partnership, or
- Connect without setting up your device

Creating a Partnership

This method will only resolve the issue for the same Windows User (login) currently being used, since it will only establish a partnership between the Windows User currently in use, and the handheld device.

1. Click on **Set up your device**. [Figure 2]



Figure 2. Set up Windows Mobile Partnership

2. Uncheck all of the items in the next window (Contacts, Calendar, E-mail, Tasks, Notes, Mobile Favorites, etc.). [Figure 3]

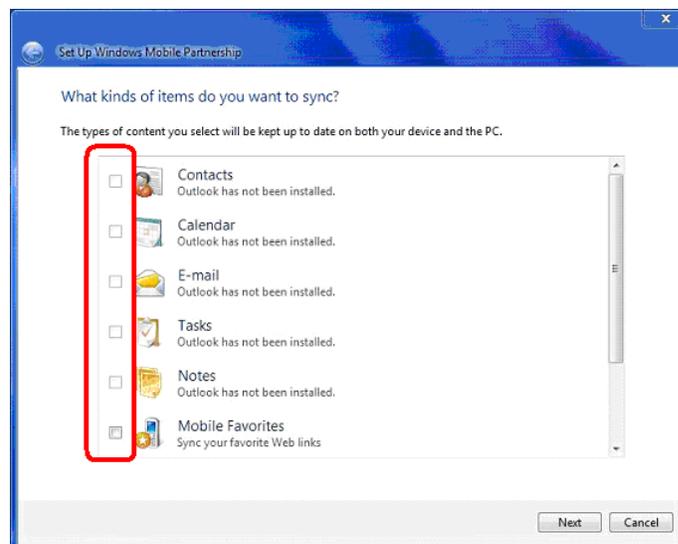


Figure 3. Uncheck all boxes

3. Finally, name the partnership. Any name can be chosen, however, it is recommended that the user set the **Device name** the same as the actual Microlog Inspector device name. [Figure 4]

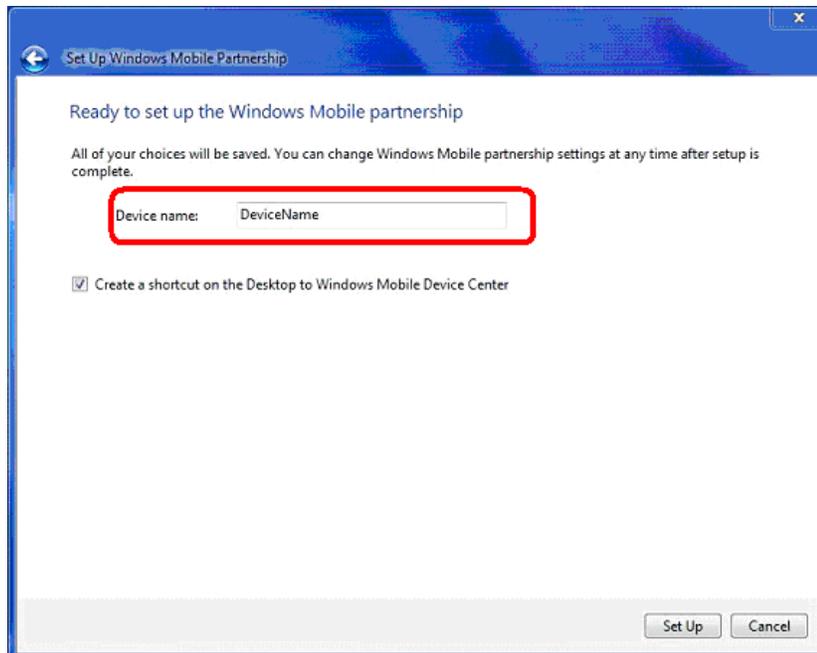


Figure 4. Device name

Important Note: *Do not select 'Set up your device' if more than one user logs in to the host computer.*

Connect without setting up your device

If multiple users will be logging in to the same computer, select **Connect without setting up your device**. [Figure 5]

This option must be selected each time a connection is established.



Figure 5. Connect without setting up your device

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at TSG-Americas@skf.com.