

## Knowledge Base Article

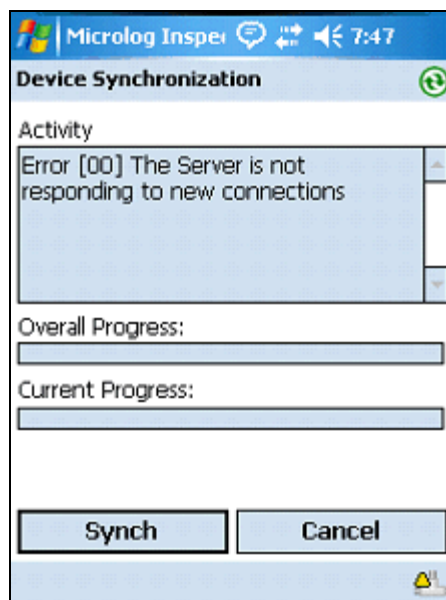
**Product Group:** MARLIN I-Pro

**Product:** CMDM6600 - Microlog Inspector

**Version:** N/A

### Abstract

The ***Synchronize when Cradled*** option in SKF Microlog Inspector, which allows the device to automatically synchronize when it is docked, will have problems with Windows 7 and Windows Mobile Device Center if there is no partnership created. The user may encounter the following error message: ***Error [00] The Server is not responding to new connections.*** [Figure 1] This article explains how to set up a partnership in order to avoid seeing this error.



**Figure 1.** Error message

### Overview

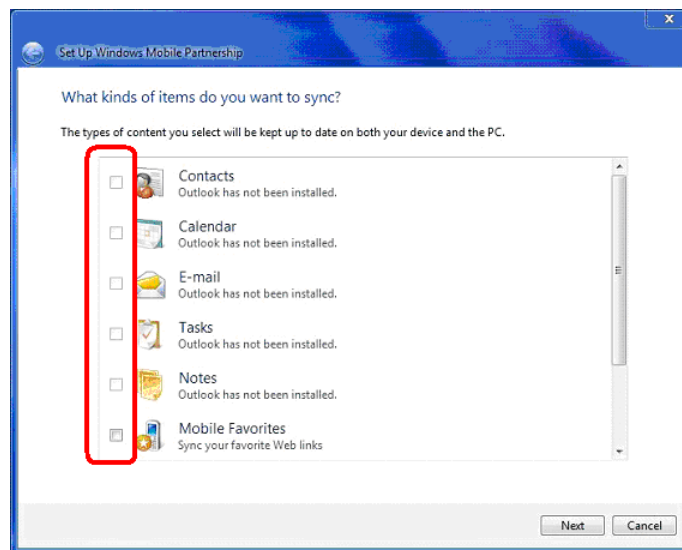
Follow the steps below to set up a Windows Mobile Partnership. This method will only resolve the issue for the same Windows User (login) currently being used, since it will only establish a partnership between the Windows User currently in use and the handheld device.

1. Click on **Set up your device**. [Figure 2]



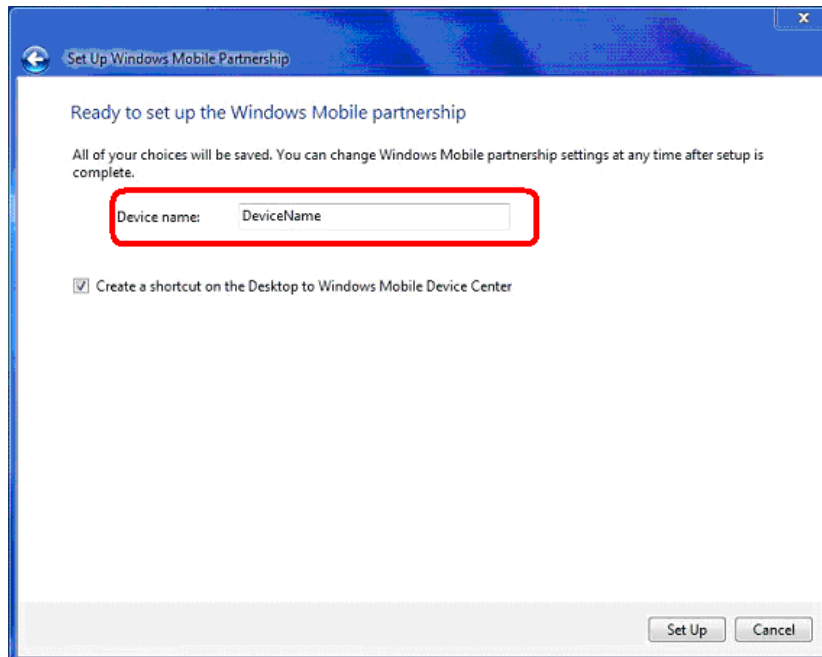
**Figure 2.** Set up Windows Mobile Partnership

2. Uncheck all of the items in the next window (Contacts, Calendar, E-mail, Tasks, Notes, Mobile Favorites, etc.). [Figure 3]



**Figure 3.** Uncheck all boxes

3. Finally, name the partnership. Any name can be chosen, however, it is recommended that the user set the **Device name** the same as the actual Microlog Inspector device name. [Figure 4]



**Figure 4.** Device name

***Important Note:*** *Do not select 'Set up your device' if more than one user logs in to the host computer.*

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For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at [TSG-Americas@skf.com](mailto:TSG-Americas@skf.com).