`

Knowledge Base Article

Product Group: MARLIN
Product: CMDM6210 – Marlin I-Pro
Version: N/A

Abstract

This article provides instructions for deleting the key code from an SKF MARLIN handheld device when a user encounters the error message, *"Could not read Key Code File."*

Overview

Follow the steps below to delete the key code file from a MARLIN handheld.

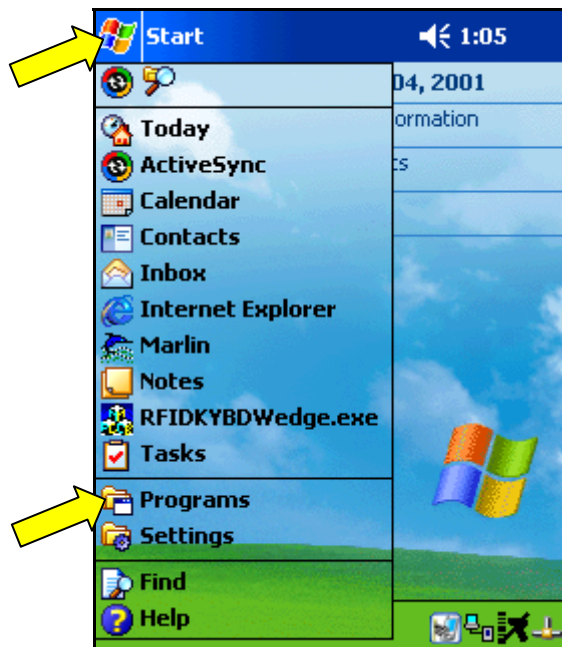1. On the handheld, go to **Start > Programs**. [Figure 1]

Figure 1. Start > Programs menu

SKF Reliability Systems
5271 Viewridge Court * San Diego, California, 92123 USA
Telephone 1-800-523-7514 Web: www.skf.com

3021 Rev B
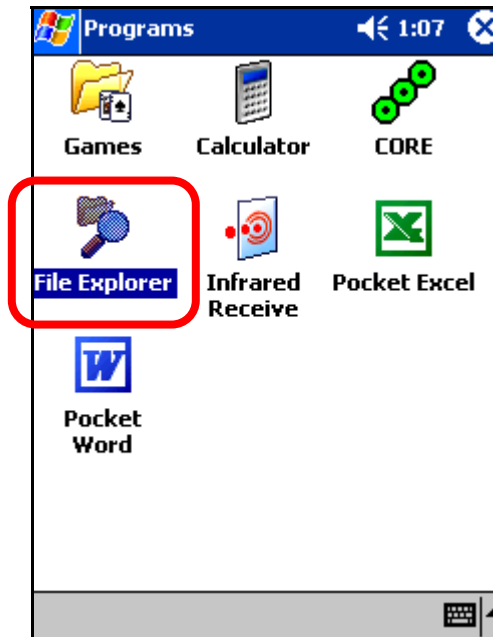Page 1 of 4

2. Open **File Explorer**. [Figure 2]

Figure 2. File Explorer program

3. Click on the gray **Program Files** menu bar, and then click on **My Device** from the drop-down menu. [Figure 3]
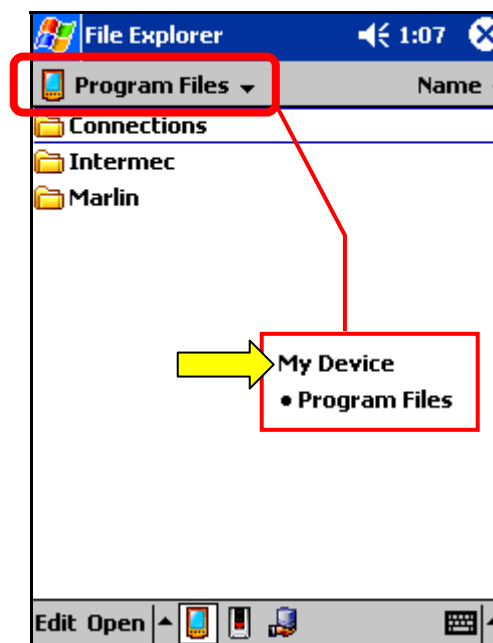

Figure 3. Program Files menu

SKF Reliability Systems
5271 Viewridge Court * San Diego, California, 92123 USA
Telephone 1-800-523-7514 Web: www.skf.com

3021 Rev B
Page 2 of 4

`

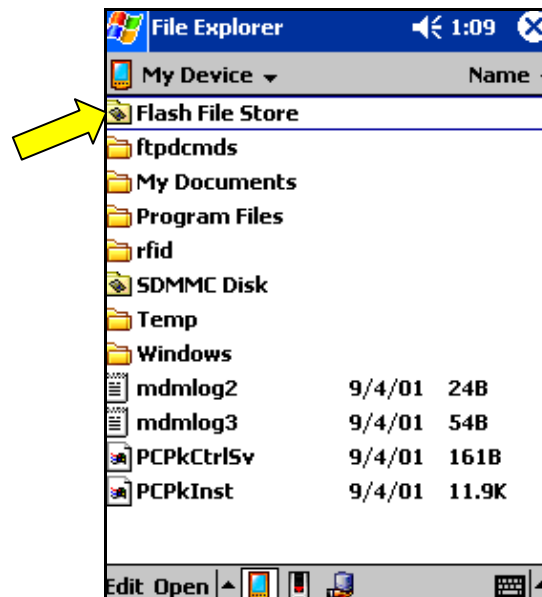4. Next, click on the **Flash File Store** folder. [Figure 4]

Figure 4. Select Flash File Store

5. Locate the **keycode** file but do not select it. Instead, *hold* the stylus down on the keycode file until a drop-down menu appears, and then select **Delete**. [Figure 5] Press **Yes** on the confirmation dialog to delete the file.
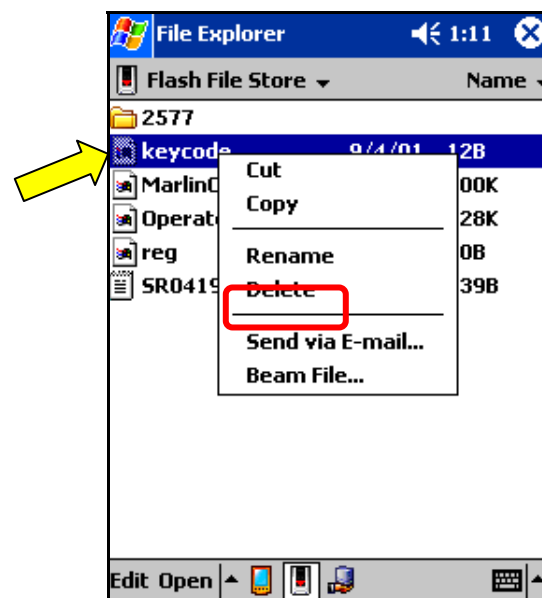

Figure 5. Deleting the keycode file

`

6. The user will be prompted to enter a new key code the next time the MARLIN application is launched.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at TSG-Americas@skf.com.

SKF Reliability Systems
5271 Viewridge Court * San Diego, California, 92123 USA
Telephone 1-800-523-7514 Web: www.skf.com

3021 Rev B
Page 4 of 4