

# Knowledge Base Article

Product Group: IMx Product: IMx Version: 0.972

## Abstract

This article provides brief instructions on how to download and install firmware v0.972 for the SKF Multilog IMx system.

### Overview

The SKF Multilog IMx firmware installation must be performed on the PC hosting the IMx Service.

#### **Download Instructions**

- 1. Save the **download file** onto the PC desktop or Temp folder.
- 2. Unzip or extract the **IMx-0.972.pkg** file from the download file.



#### Installation Instructions

SKF @ptitude Analyst:

- 1. Launch SKF @ptitude Analyst.
- Import the IMx-0.972.pkg file by clicking the File → Import → Firmware menu items. [Figure 1]



Figure 1. Importing firmware file

3. From the Firmware Manager dialog window, click **[Browse]** and locate the **IMx-0.972.pkg** file, then click **[Open]**. Replace the existing firmware file by clicking **[Yes]** when prompted. [Figure 2]



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Figure 2. Selecting firmware file to import

4. Perform an IMx Service restart and a POINT setup download.

SKF @ptitude Observer:

- 1. Launch SKF @ptitude Observer.
- Import the IMx-0.972.pkg file by clicking the Help → News in Observer menu item.

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For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at <u>TSG-Americas@skf.com</u>.