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# Knowledge Base Article

**Product Group:** Shaft Alignment
**Product:** TKSA 60, TKSA 80 Shaft Alignment Systems
**Version:** N/A

## Abstract

This article provides some basic and advanced steps that may help to resolve communications problems between the Measuring Units and the Display Unit on a TKSA 60 and 80 Shaft Alignment System.

## Overview

The following steps should be used to resolve communications problems that are occurring between the Measuring Units and the Display Unit.  These steps have helped many users get more reliable comms.

### Basic Steps

1.  Turn everything off (both Measuring Units, and the Display Unit).

2.  Turn on the Display Unit and wait for it to start up completely.

3.  Turn on both Measuring Units and wait for green LEDs to stop flashing.

4.  The comms icon on the Display Unit should now turn green.

If comms problems are still occurring after trying the above Basic Steps, proceed on to the Advanced Steps below.

### Advanced Steps

1.  Turn everything off (both Measuring Units, and the Display Unit).

2.  Do a Hard Reset on the Display Unit (pin in reset button).

3.  If the Hard Reset has been done correctly, the Display Unit will automatically start up.

4.  Wait for Display Unit to start up completely.

5.  Turn on both Measuring Units and wait for green LEDs to stop flashing.

6.  The comms icon on the Display Unit should now turn green.

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