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Knowledge Base Article

Product Group: MARLIN/Microlog Inspector
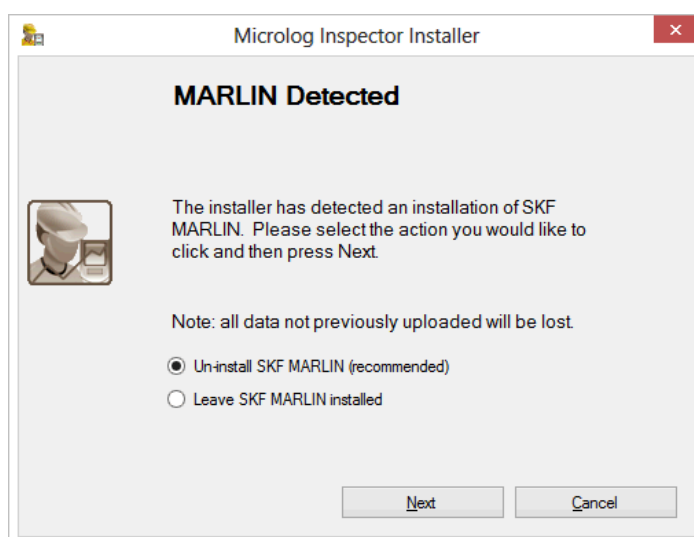**Product:** MARLIN/Microlog Inspector
Version: N/A

Abstract

If SKF MARLIN is left installed on a device where SKF Microlog Inspector is also installed, intermittent scanning issues may be seen if SKF MARLIN is accidentally launched. This article provides a way to avoid having this issue.

Overview

Once MARLIN is launched, scanning functionality becomes associated with the MARLIN application only. Therefore, this could cause intermittent scanning issues if a user attempts to switch back to Microlog Inspector without first warm booting the device. (A warm boot attempts to release this association.)

SKF has created a "toggle" tool to allow operators to switch back and forth between MARLIN and Microlog Inspector (for those companies who actually use both applications). In contrast, if MARLIN is not being used, it should be un-installed to avoid any potential problems.

The recommended way to un-install MARLIN is using the Microlog Inspector Installer. During the Microlog Inspector installation, if MARLIN is detected on the handheld, the option to "un-install SKF MARLIN" will appear. [Figure 1]

Figure 1. MARLIN Detected – Uninstall the program

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