

Knowledge Base Article

Product Group: Software
Product: CMSW7400 - @ptitude Analyst
Version: N/A

Abstract

This article describes the procedure for creating a new Microsoft SQL Server DB connect name using SKF @ptitude Analyst Configuration Tool.

Overview

The steps outlined below should be used to create a new SQL Server DB connect name in SKF @ptitude Analyst Configuration Tool.

1. Go to **Start > Programs > SKF @ptitude Monitoring Suite > Admin Tools > SKF @ptitude Analyst Configuration Tool.**
2. Select **Database Type.** [Figure 1]

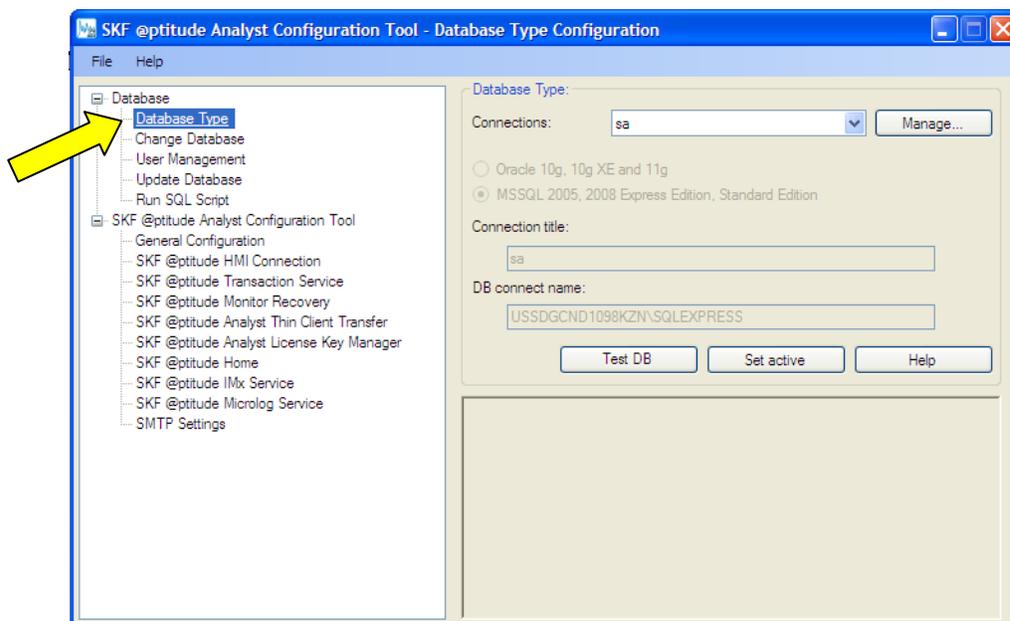


Figure 1. SKF @ptitude Analyst Configuration Tool

3. Click **Manage...** [Figure 2]

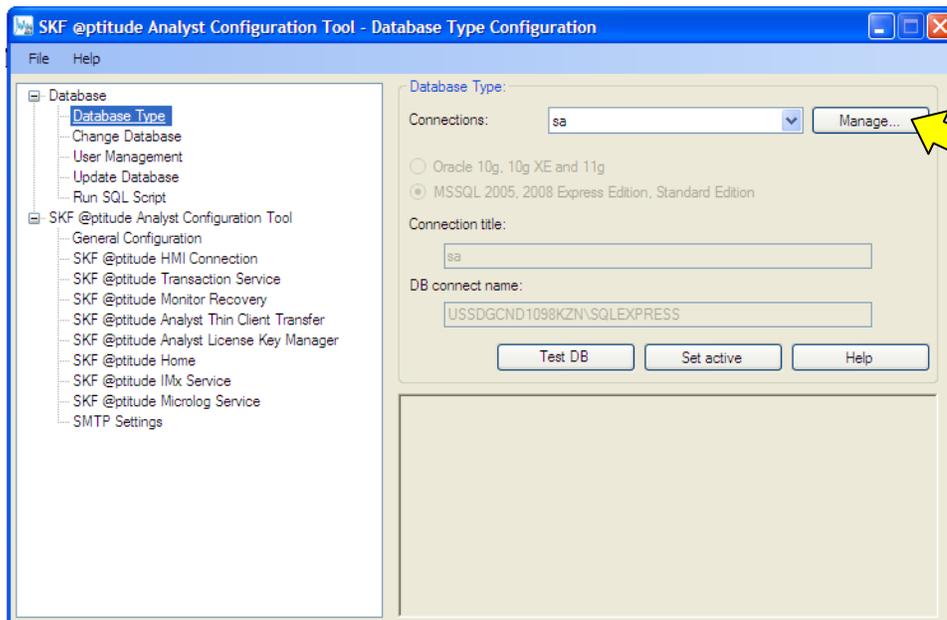


Figure 2. Database Type Configuration

4. Click **Add.** [Figure 3]

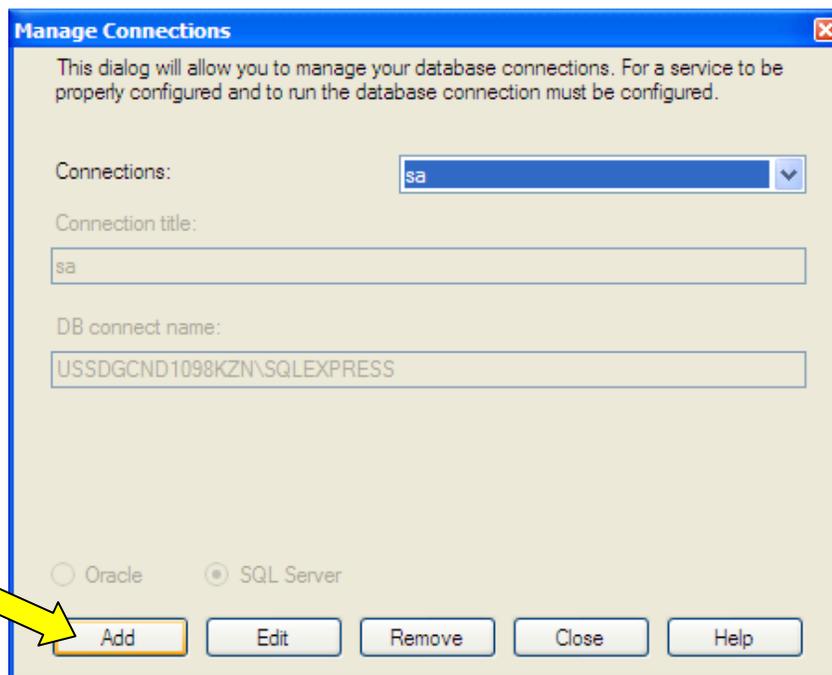


Figure 3. Manage Connections

5. Select the **SQL Server** radio button, then enter the **Connection title** and **DB connect name**. [Figure 4]

- The **connection title** can be called anything the user desires.

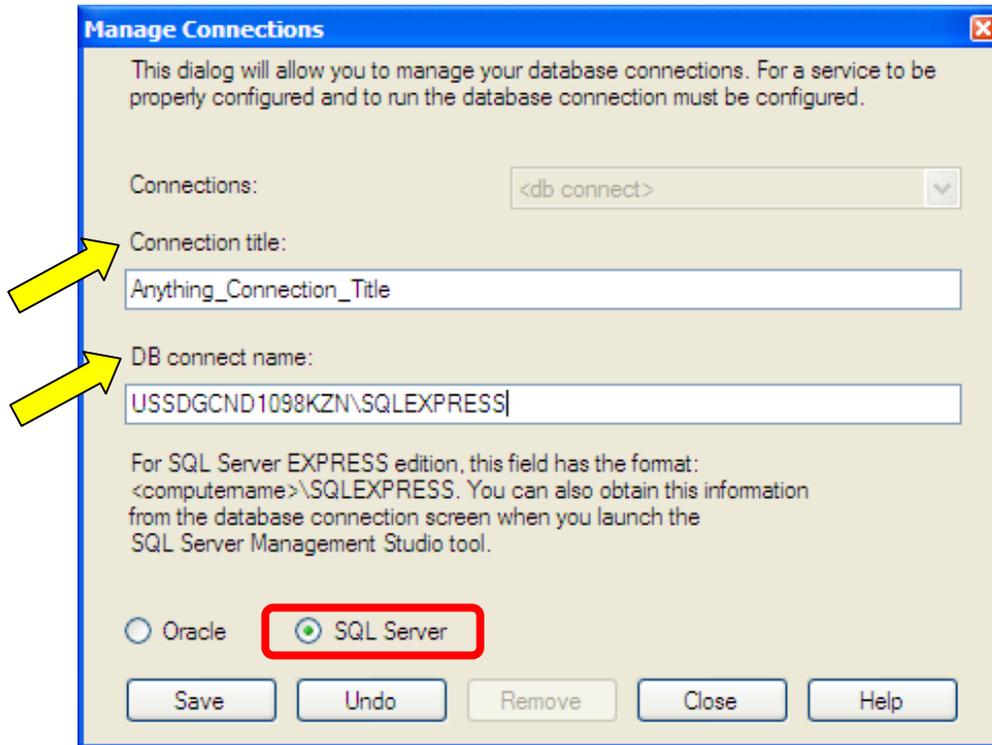


Figure 4. Adding a new SQL connection

6. Click **Save**. A window will display auto populated with database login information. Click **OK**.
 - If the connection is successful, the user will be able to get back out to the Database Type configuration window [Figure 5] after pressing OK.

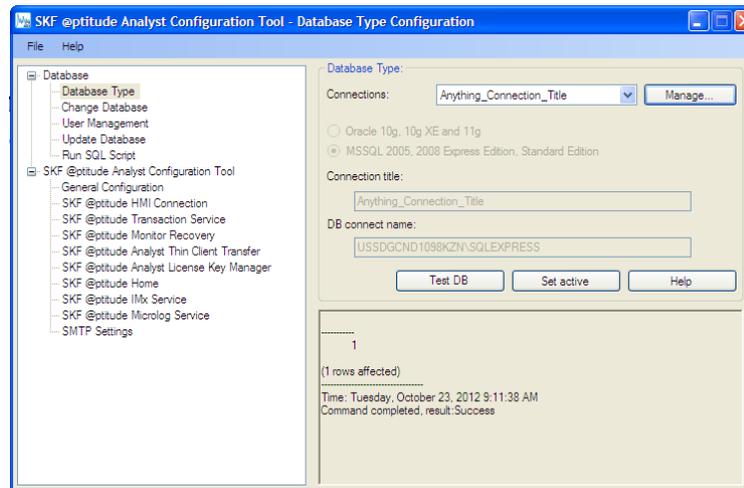


Figure 5. Database Type Configuration

7. Now, from the **Connections** drop-down list, choose the newly created connection.
8. Press **Test DB**, and then press **Set Active**. The application will now look for the new SQL server.
 - If the **Test DB** fails, one of the following has occurred:
 - the computer running SKF @ptitude Analyst Configuration Tool does not have the SQL Server Native Client installed (see article [3217](#))
 - SQL Server is not configured for remote connections
 - another issue exists that will need to be investigated

9. Before exiting SKF @ptitude Analyst Configuration Tool, select **SKF @ptitude Transaction Service** on the left-hand side. Make sure this setting is pointing to the newly created database connection. When that is complete, the @ptitude client should be looking at the new location where the Transaction Server service is installed.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at TSG-CMC@skf.com.

