

# Knowledge Base Article

**Product Group:** MARLIN I-Pro

**Product:** CMDM6600 – Microlog Inspector

**Version:** N/A

## Abstract

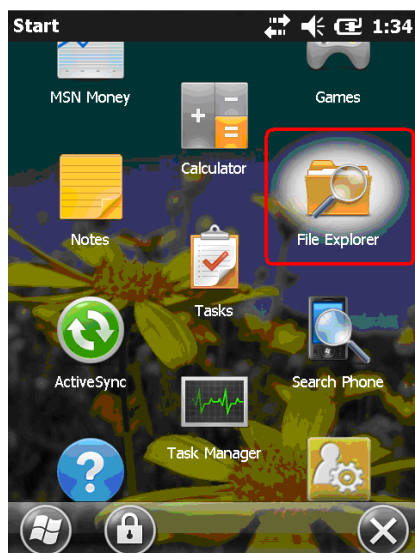
This article provides instructions on how to change the Microlog Inspector network settings when there is no administrator user available.

## Overview

Once the network settings are configured in Microlog Inspector, the user will no longer be prompted for network settings after pressing the [Synchronize] button. If the server hosting the Microlog Service changes, an administrator user can log in and access the network settings by going to the **Settings > Network** menu.

However, if the database is deleted on the handheld device (meaning there will be no users to log in), the **Settings > Network** menu cannot be accessed. Should this happen, the following procedure will reset the network settings and prompt the user to enter the network settings upon the next synchronization.

1. On the handheld, exit SKF Microlog Inspector by tapping the Exit button.
2. Go to **Start > Programs > File Explorer**. [Figure 1]



**Figure 1.** File Explorer folder

- Open the Windows directory. To do this, tap on the arrow in the menu bar and select **My Device** from the drop down list, then tap on the **Windows** folder. [Figure 2]

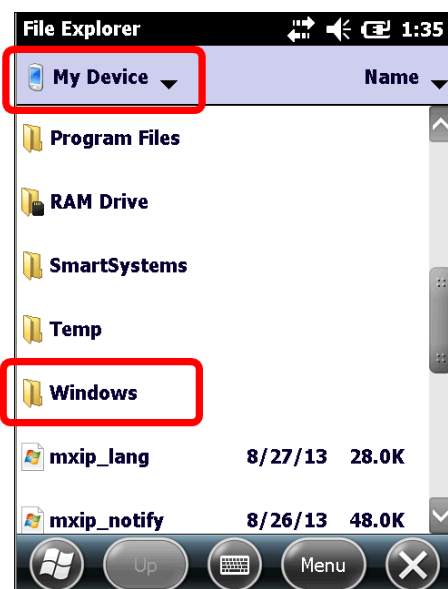


Figure 2. Windows directory

- Locate the program **CleanMIReg.exe** and double tap it. [Figure 3]



Figure 3. CleanMIReg file

The message “Deleted HKLM\Software\SKF\MicrologInspector” will be displayed.

5. Start the Microlog Inspector application and then tap the [Synchronize] button.
6. Once prompted, enter the new network settings.

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For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at [TSG-Americas@skf.com](mailto:TSG-Americas@skf.com).

