Knowledge Base Article

Product Group: MARLIN I-Pro Product: CMDM6500; CMDM6600 – Microlog Inspector Version: N/A

Abstract

If a SKF Microlog Inspector CMDM6500 or CMDM6600 screen will not respond to stylus taps or performs functions other than what was selected on the touch screen, the touch screen may need to be re-calibrated. This article offers instructions on how to calibrate the screen using either the stylus (touch screen commands) or the handheld keypad.

Overview

If screen taps on a SKF Microlog Inspector CMDM6500 or CMDM6600 seem inaccurate or the handheld responds unexpectedly when the screen is tapped, the following steps should be followed to calibrate the touch screen.

To align the touch screen using the stylus

- 1. Tap Start > Settings > System tab > Screen.
- 2. Tap **Align Screen** and follow the instructions to align the screen.
- 3. Tap **OK** to exit.

If the touch screen is so out of alignment that the Start menu cannot be accessed using the touch screen, the screen will need to be aligned using the keypad as described in the following procedure.

To align the touch screen using the keypad

- 1. Press the **Windows** button on the upper left of the keypad.
- 2. Press the down arrow button to select **Settings**.
- 3. Press Enter.
- 4. Press the **Tab** button until the Settings tabs are highlighted.
- 5. Press the right arrow button to select the **System** tab (on some keypads this will be the orange button and down button).

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- 6. Press **Tab** until the **Screen** icon is highlighted.
- 7. Press **Tab** until **Align Screen** is selected and then press **Enter**. Follow the instructions to align the screen.
- 8. Now, tap or press **OK**.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at <u>TSG-Americas@skf.com</u>.

