

# Knowledge Base Article

**Product Group:** Software

**Product:** CMSW7400 – SKF @ptitude Analyst

**Version:** N/A

## Abstract

This article describes an issue seen in SKF @ptitude Analyst where the application will allow different SKF @ptitude services to be created using the same port.

## Overview

SKF @ptitude Analyst does not prevent different SKF services from being created using the same port number.

Therefore, it is important that when a SKF service is being created (or brought in by a “sync”), the port that is assigned to that service is not already being used by another SKF service or application.

If this happens where more than one service is using the same port, SKF @ptitude Analyst will not acknowledge the service when the program is launched. At this point, the user must reassign a new port number to one of the services. It is also suggested the user stop all SKF services, close all SKF @ptitude software applications, launch SKF @ptitude Analyst, and then start the SKF services again. If this doesn't fix the issue, using SKF @ptitude Analyst Configuration Tool, delete and then recreate the services using different port numbers.

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For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at [TSG-Americas@skf.com](mailto:TSG-Americas@skf.com).