

Knowledge Base Article

Product Group: MARLIN I-Pro

Product: CMDM6700 – Microlog Inspector (CN70)

Version: N/A

Abstract

After attempting a clean boot on a SKF Microlog Inspector CMDM 6700 handheld, the device will not boot up, however, the green LED stays illuminated. Additional clean boots fail to get the device to reboot and the screen stays black. This article provides a work around to the issue described.

Overview

A possible work around is to remove the battery from the handheld for 10 minutes. Then, put the battery back in and the device should boot up normally.

If this does not resolve the issue, please contact Technical Support Group for further instruction.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at TSG-Americas@skf.com.