

Knowledge Base Article

Product Group: MARLIN I-Pro
Product: CMDM 6600 –Microlog Inspector
Version: N/A

Abstract

This article explains how to resolve the Microlog Inspector error, “Bluetooth stack is not loaded.”

Overview

If Bluetooth is not enabled on a Microlog Inspector CMDM 6600 I-Pro device when trying to connect it to an RFID gun, the error message, "**Bluetooth stack is not loaded,**" will be displayed. [Figure 1]



Figure 1. Bluetooth error message

To turn on Bluetooth, follow the steps below:

1. Go to **Start → Settings → Connections-Bluetooth**.
2. Check the box next to **"Make this device visible to other devices"** to enable the Bluetooth radio. [Figure 2]

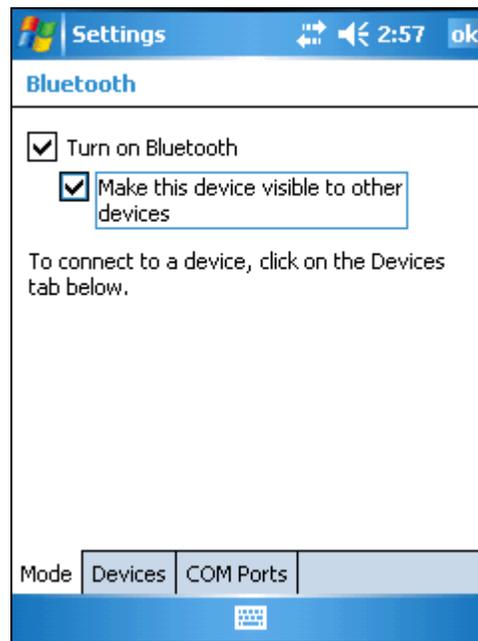


Figure 2. Enable Bluetooth

3. Now, go to **Start → Settings → System → Wireless Readers**.
4. Click the **[Add Reader]** button to locate the device. The RFID gun should appear on the list without any errors.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at TSG-Americas@skf.com.