Knowledge Base Article

Product Group: MARLIN I-Pro
Product: CMDM6600 – Microlog Inspector
Version: 1.2.2.5

Abstract

This article provides instructions on how to reset an operator's password in SKF Microlog Inspector.

Overview

A Microlog Inspector operator password can be reset from within SKF @ptitude Analyst, as long as the device can still be synchronized (i.e. using another operator's login information).

Follow the instructions below to reset an operator password.

1. Launch @ptitude Analyst and go to **Customize > Database**. [Figure 1]
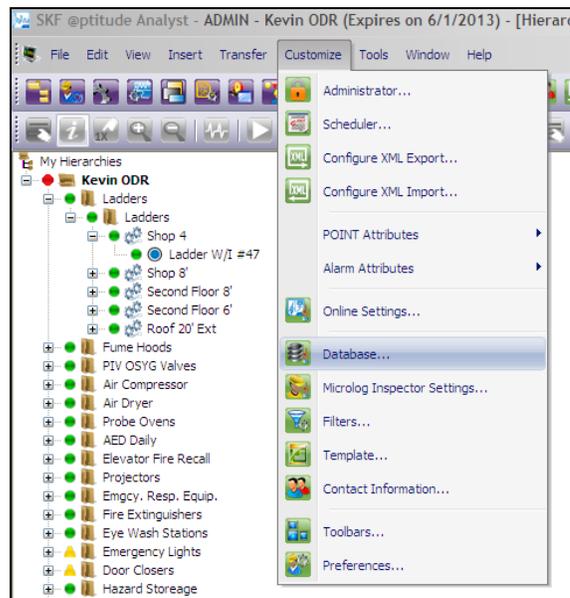

Figure 1. Customize > Database menu

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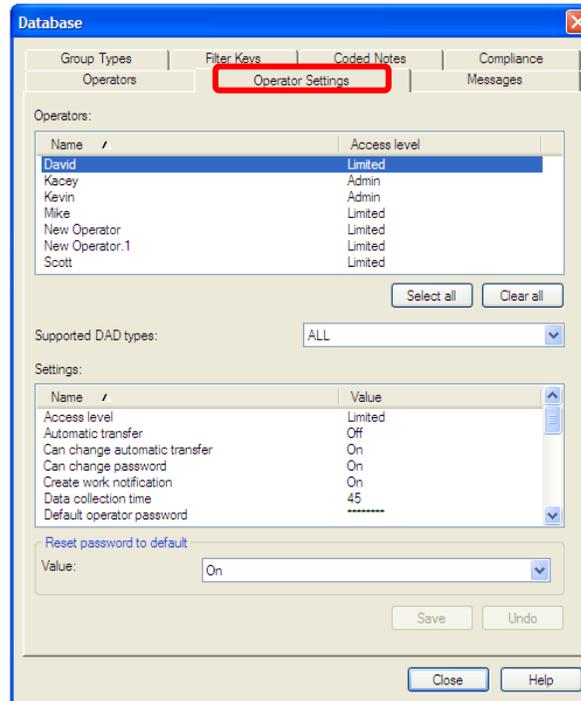2. Select the **Operator Settings** tab. [Figure 2]

Figure 2. Operator Settings tab

3. Next, select the operator from within the **Operators** list, and choose **Microlog Inspector** for the **Supported DAD types**. [Figure 3]
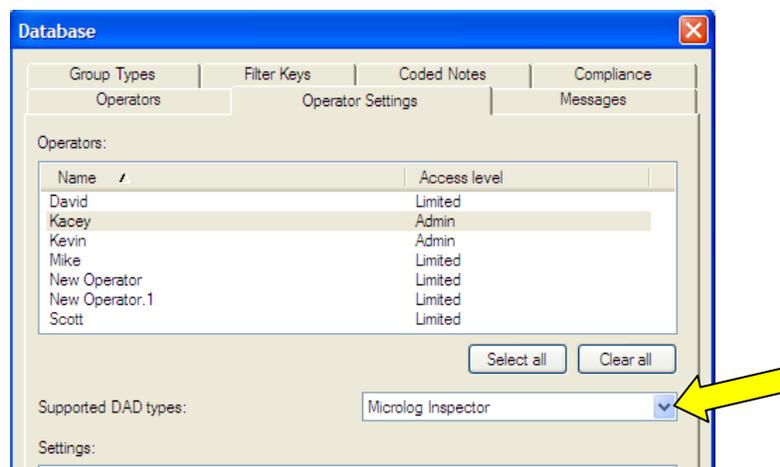

Figure 3. Select operator and DAD type

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4. Under the **Settings** section below, select *Reset password to default*, and change the value to **On**. [Figure 4]
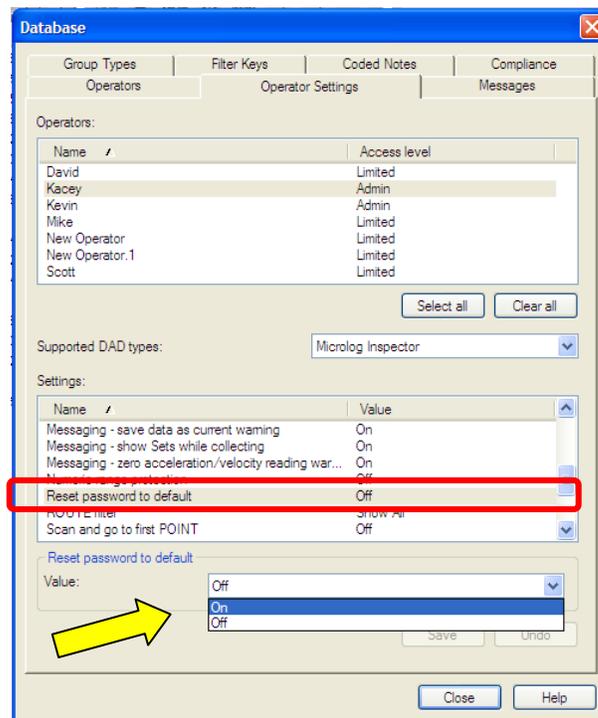

Figure 4. Reset password to default

5. Now, change the default password by scrolling up and selecting *Default operator password*. [Figure 5] Set the value to **skf** (or as desired).
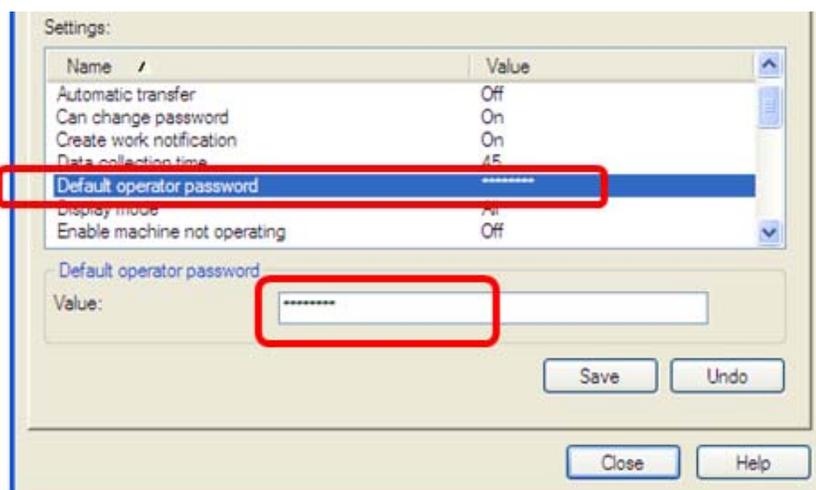

Figure 5. Change default operator password

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6. **Save**, and then exit from the software.

7. Establish an ActiveSync/WMDC connection and sync the handheld as normal. The operator's password is now the value that was input in the **Default operator password** setting from Step 5.

8. The operator may be prompted to change their password after signing in.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at TSG-Americas@skf.com.

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