

## Knowledge Base Article

Product Group: MARLIN I-Pro Product: CMDM6600 – Microlog Inspector Version: N/A

## Abstract

This article provides instructions on how to perform a ping test on a SKF Microlog Inspector handheld. This procedure should be used to test communication between the device and the server computer running the Microlog Service.

## Overview

Follow the steps below to initiate a ping test:

1. On the handheld, click on the small computer icon in the lower right corner. [Figure 1]



Figure 1. Computer icon







2. Next, select **Tools > Ping Test...** [Figure 2]





3. Finally, select the option *Ping the host address below:* [Figure 3], and type in the **IP address** of the computer running the Microlog Inspector Service. Press the **[Ping!]** button when finished.

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Ping Test 🗙
▼
Ping my gateway or DHCP server
Ping!
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Calendar Contacts

Figure 3. Input IP address of host



The device may execute the ping test three or four times. Each time the test is done, the device will return a message stating whether the ping was successful or whether it failed.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at <u>TSG-Americas@skf.com</u>.

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