

Knowledge Base Article

Product Group: Microlog

Product: Microlog GX-S (CMXA70-S-K)

Version: N/A

Abstract

This article explains how to retrieve lost Bump Test and Recorder modules from the Microlog GX-S device.

Overview

To retrieve the Bump Test and Recorder modules, follow the instructions below:

1. Download the file labeled 'GX-M to GX-S Installer.msi' from the **Attachments** section in the Portal, located to the right of this article.
[Figure 1]

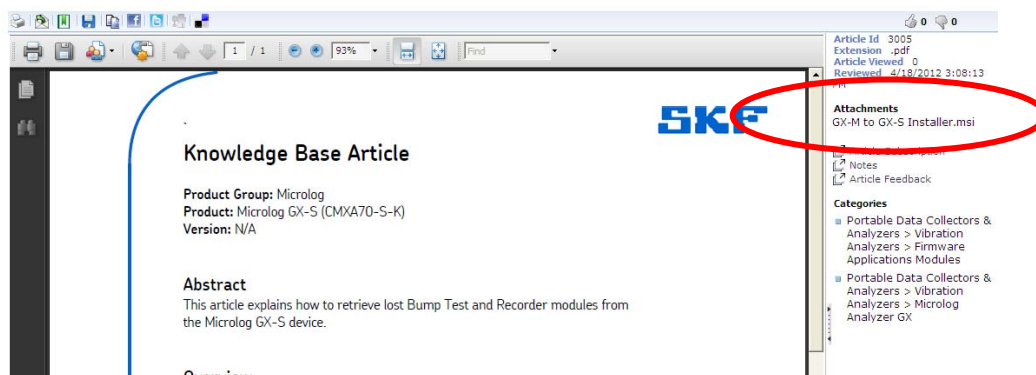


Figure 1. Attachments section

2. Connect the Microlog to a computer using Active Sync.
3. Run the **GX-M to GX-S Installer.msi** file.
4. The operator will be prompted to enter the module keys again. To retrieve the module keys, email TSG-Americas@skf.com with the Microlog serial number.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at tsg-americas@skf.com.