

Inquire – Knowledge Base Article

Product Group: Software

Product: CMSW7400 @ptitude Analyst; CMSW7700 @ptitude Monitoring Suite

Version: 6.0

Abstract

This article offers instructions on how to manually remove SKF IMx/MI service(s) for the purpose of uninstalling the SKF @ptitude Analyst application.

Overview

In order to successfully uninstall the SKF @ptitude Analyst application, the IMx/MI service(s) must be deactivated and unregistered. This can be managed by using the SKF @ptitude Analyst Configuration Tool. In the event the service(s) will not deactivate or unregister, the appropriate procedures should be followed.

Go to **Start → Run**. Type 'regedit' in the text box, and press the [OK] button (Figure 1).

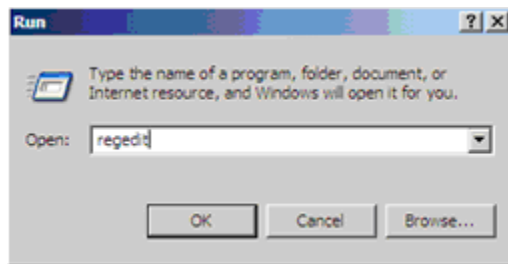


Figure 1. Open regedit

In the Register, open the following path:

MyComputer\HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services

In the **Services** folder, scroll down until the SKF services are displayed. Select the IMx/MI service(s) to be removed, and delete them (Figure 2).

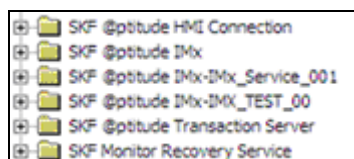


Figure 2. SKF Services

After deleting the selected services, reboot the computer and resume uninstalling the SKF @ptitude application.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at tsg-americas@skf.com.

