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Inquire – Knowledge Base Article

Product Group: Software
Product: CMSW7700 @ptitude Monitoring Suite
Version: 5.0

Abstract

This article is a guide on how to automate and delegate report generation to the Transaction Server Service.

Overview

In previous versions of SKF @ptitude Monitoring Suite, a computer was dedicated and configured for an SKF application userid to generate scheduled reports. This method occupies a user license which could be used for analysis.
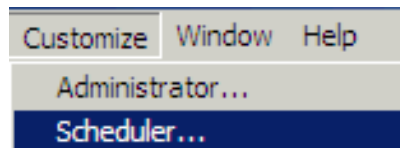
This setup was a work-around that would allow customers to have reports ready for review by the following morning.

The SKF @ptitude Monitoring Suite has since improved with a feature that allows the scheduling of automated report generation without utilizing a user license.

To utilize this functionality, the three-part procedure below should be followed.

Part 1

An option to automate and delegate report generation to the Transaction Server is built into SKF @ptitude Monitoring Suite's **Scheduler** function. To access this feature, select **Customize → Scheduler** from the menu (Figure 1).
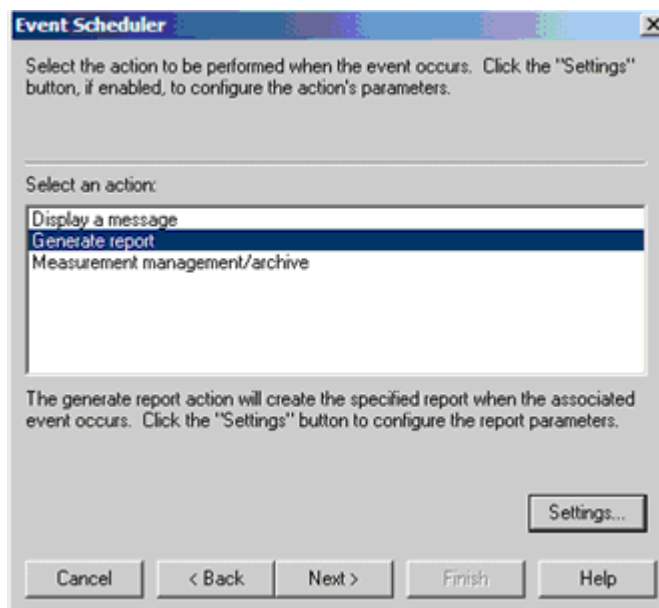

Figure 1. Scheduler function

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Select [Add] to create a new schedule, and then press [Next] to proceed. Choose an event and press [Settings] to configure this event (Figure 2).
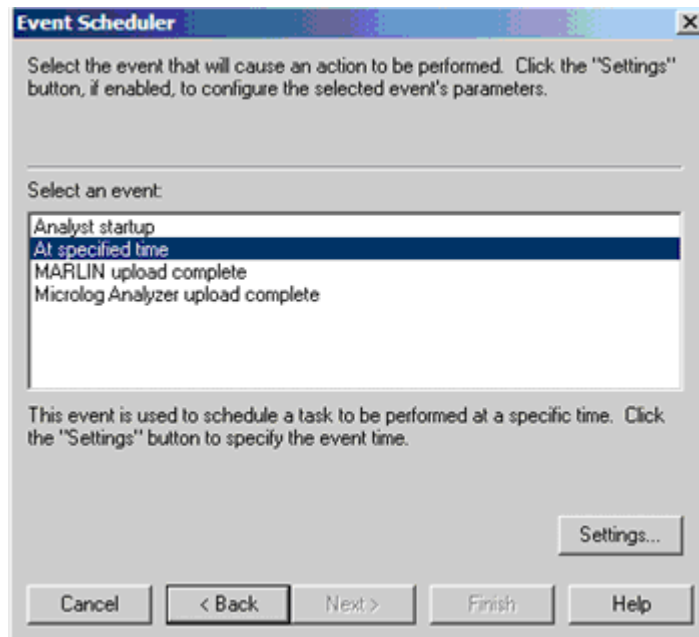

Figure 2. Select an event

Press [Next] to continue. Now, choose an action and then press [Settings] to configure this event (Figure 3).

Figure 3. Select an action

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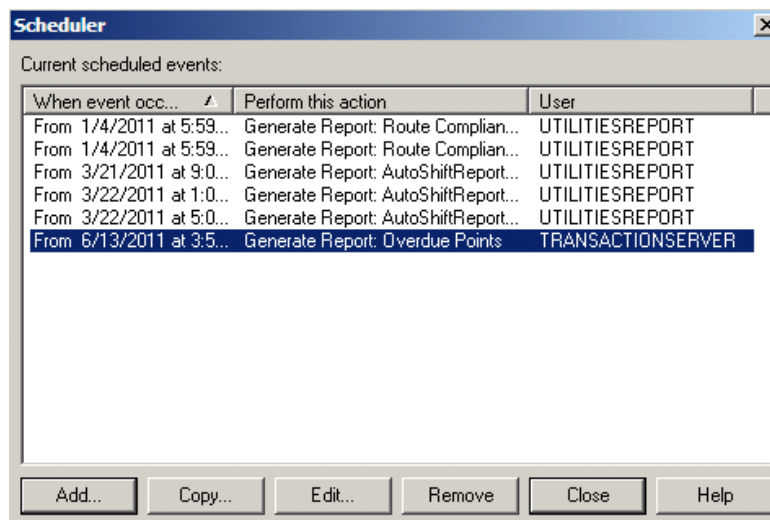
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Press [Next] to continue. Check the box next to *Delegate to Transaction Server*, and then press [Next] again (Figure 4).
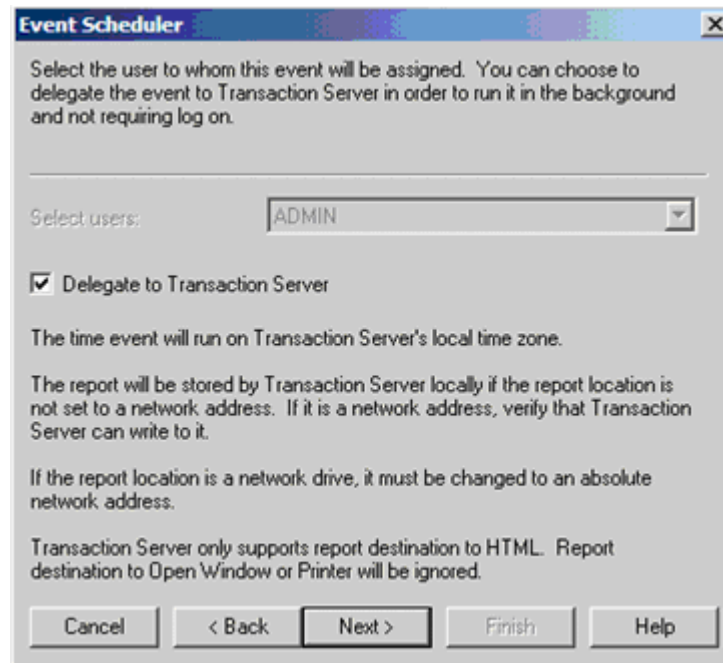
Figure 4. Select 'Delegate to Transaction Server'

The event is now scheduled. Press [Finish] to complete the task.

A new entry in the list will display basic information about each scheduled task. Press the [Close] button to continue (Figure 5).

Figure 5. Current Scheduled Events list

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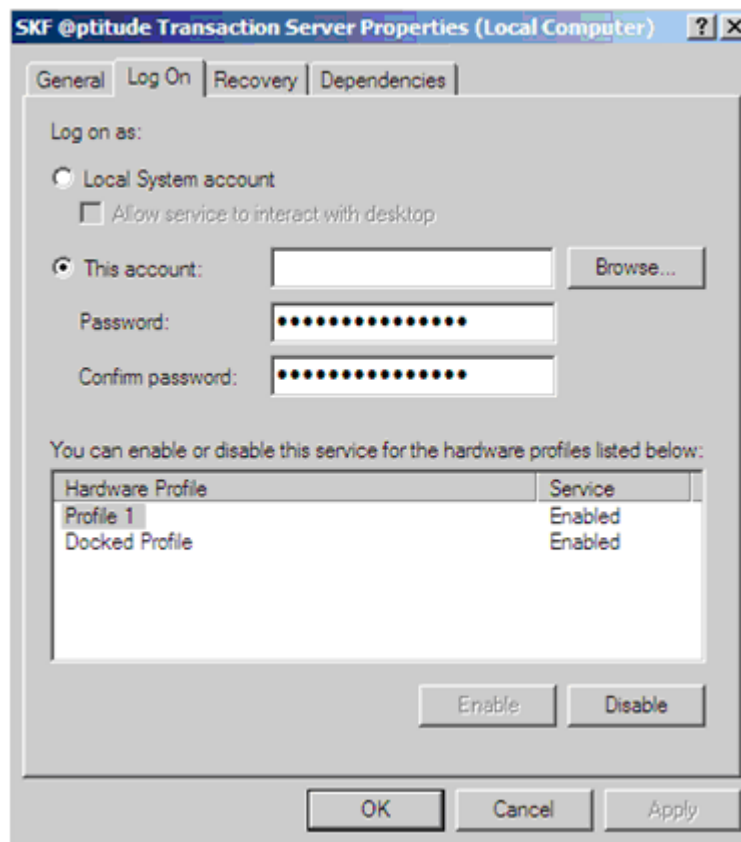
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Part 2

By default, the SKF @ptitude Transaction Server service runs by the local system account. To successfully delegate report generation to the Transaction Server, this service will need to log on as a Windows account. Involvement by the IT department may be required, or else a ticket request for this account may need to be generated.

After the Windows account has been created, add the user with Read/Write permissions in the directories where the scheduled/delegated reports need to be generated.

Part 3

Open the services and locate the SKF @ptitude Transaction Server service. Right-mouse click on the service and select Properties. Now, select the Log On tab.

Click on the radio button next to 'This account' (Figure 6). Browse or input the windows account information and password, and then press [OK].

Figure 6. The Log On tab, under Properties

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Based on the event settings, the Transaction Server service will execute the request.

For further assistance, please contact the Technical Support Group by phone at 1-800-523-7514 option 8, or by email at tsg-americas@skf.com.

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