Inquire – Knowledge Base Article

Product Group: Software, Microlog
Product: MX Series (CMXA 45-SL), CMSW7311 Analyst & Reporting Module
Version: N/A

Abstract

The ARM (in pre-MR3 versions) may stop generating reports and display a "`List Index out of Bounds (-1)`" error message. This article provides a fix to the issue.

Overview

A bug has been reported in pre-MR3 versions whereby the index for the default Word report goes to an invalid value (-1).

To fix this issue, shut down ARM. Select **Start → Programs** and type in 'regedit' to run the registry editor. Back up the registry before proceeding by selecting **File → Export**.

Locate the following registry branch:
`HKEY_CURRENT_USER\Software\SKF\Analysis and Reporting Module\Setup`

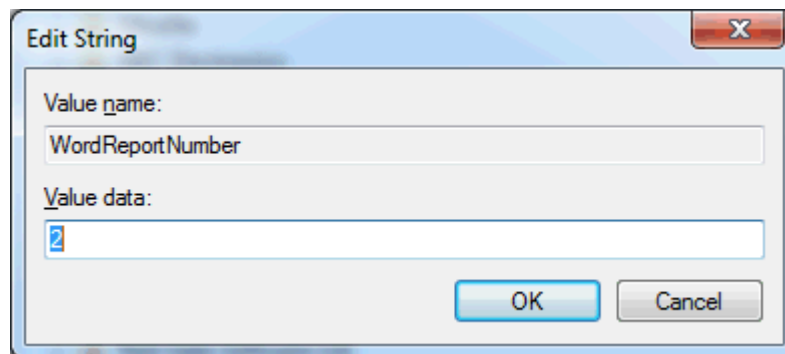Look for the value 'WordReportNumber' on the right page and double-click it to edit the data (Figure 1).

Figure 1. Edit the Value data

Enter a value of 0 (zero) in this field and press [OK] to save the changes. Exit 'regedit'. If this does not fix the issue, delete all of the ARM registries and then reinstall the ARM.

SKF Reliability Systems
5271 Viewridge Court * San Diego, California, 92123 USA
Telephone 1-800-523-7514 Web: www.skf.com

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