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Knowledge Base Article

Product Group: Software
Product: CMSW7400 @ptitude Analyst
Version: 4.0

Abstract

If the Transaction Service outputs Error Code 1067 when launching, follow the instructions outlined in this article to correct the issue. This procedure only relates to ORACLE databases.
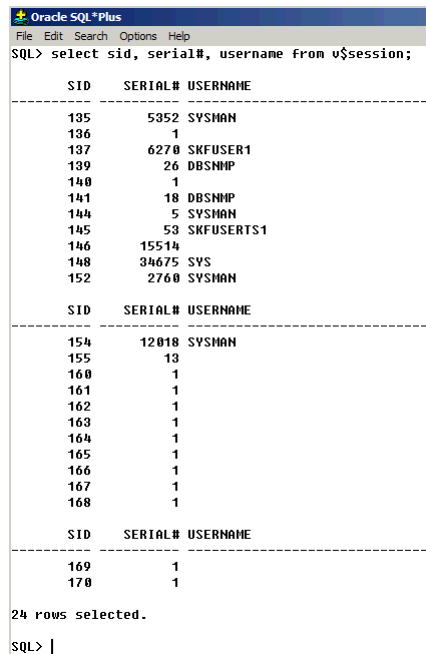
Overview

To correct the Transaction Service issue, start by connecting via SQL+ with the username **sys** and corresponding password, and as **sysdba** in the host string session. The example shown below is using Oracle 10g Full Release. This can also be done in Oracle 9i. It is imperative to connect as **sysdba** in order to complete this procedure successfully.

Once connected via SQL+, perform the session killer for Oracle as follows:

```
SQL> select sid, serial#, username from v$session;
```

The line above will create a listing similar to the one shown in Figure 1.

```
Oracle SQL*Plus
File  Edit  Search  Options  Help
SQL> select sid, serial#, username from v$session;

        SID     SERIAL# USERNAME
---------- ---------- ------------------------------
        135        5352 SYSMAN
        136           1
        137        6270 SKFUSER1
        139          26 DBSNMP
        140           1
        141          18 DBSNMP
        144           5 SYSMAN
        145          53 SKFUSERTS1
        146       15514
        148       34675 SYS
        152        2760 SYSMAN

        SID     SERIAL# USERNAME
---------- ---------- ------------------------------
        154       12018 SYSMAN
        155          13
        160           1
        161           1
        162           1
        163           1
        164           1
        165           1
        166           1
        167           1
        168           1

        SID     SERIAL# USERNAME
---------- ---------- ------------------------------
        169           1
        170           1

24 rows selected.

SQL> |
```

Figure 1. Results from statement

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Notice in this example, the service session is running under 145 and 53 for sid and serial#, respectively.

After the results have been yielded, kill the session with the following statement:

```
SQL> alter system kill session 'sid,serial# immediate;
```

For this example, the command will read like the following:

```
SQL> alter system kill session '145,53' immediate;
```

Note*: There are no spaces between the sid and serial#.*

Finally, commit the changes with the following statement:

```
SQL> commit;
```

Upon performing the above lines of code, the skfuserts1 will be working as expected.

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