

SKF @ptitude Connect: Getting Started

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1 RDWeb

1.1 RDweb page address

<https://nlamrd.cmcrdc.com/RDWeb/>

1.2 Requirements

To use applications over RDP from RDWeb you will need to have:

- IE version 7 or newer
- Microsoft RDP client version 6.1 or newer
- RDP ActiveX client

1.3 **Accessing RDWeb**

1.3.1 Login

When you enter the address <https://nlamrd.cmcrdc.com/RDWeb/>

You will be prompted for credentials (user name and password, see figure 1).

Your credentials are listed on page 7.



Domain\user name:

Password:

Figure 1: Login screen for RDWeb

Applications
After a successful log on you will be able to see your published applications like below. They will have the respective names of the companies.



SKF Cloud Solutions
SKF @Connect

Applications

Published Applications: /



@ptitude
Observer 10.2



SKF @ptitude
Software



SKF @ptitude
Software



SKF @ptitude
Software

Doc Version 1.0

4 (8)

1.3.2 Launch application

The first time logging in you should see the browser prompt you to enable the 'Remote Desktop Service ActiveX Client'. Click 'Allow'.
(Figure 4)

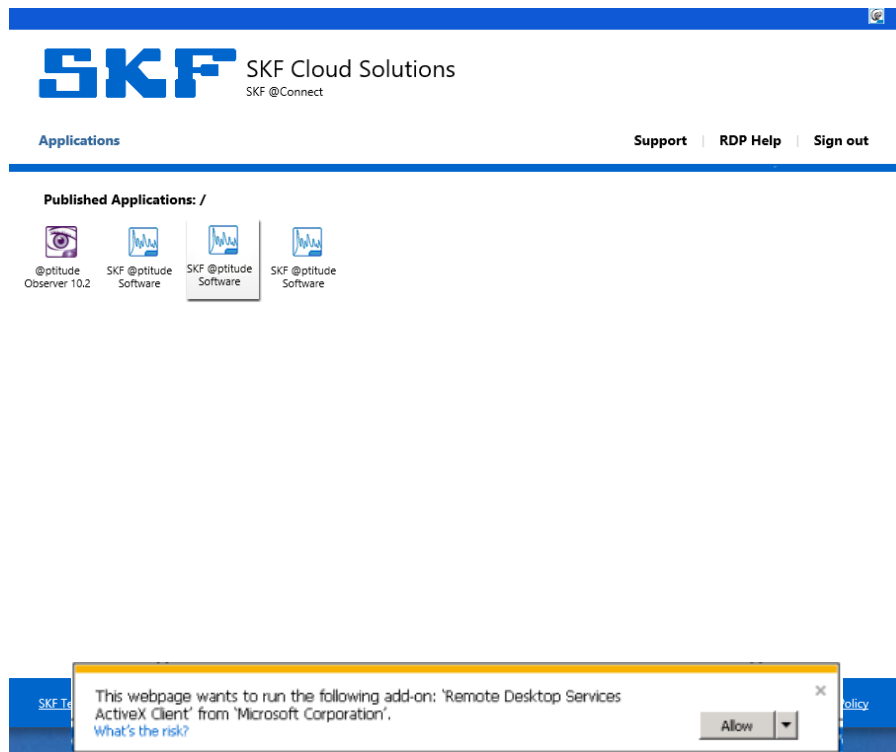


Figure 4. Click Allow



Applications

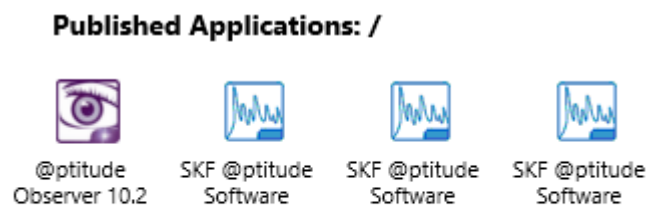
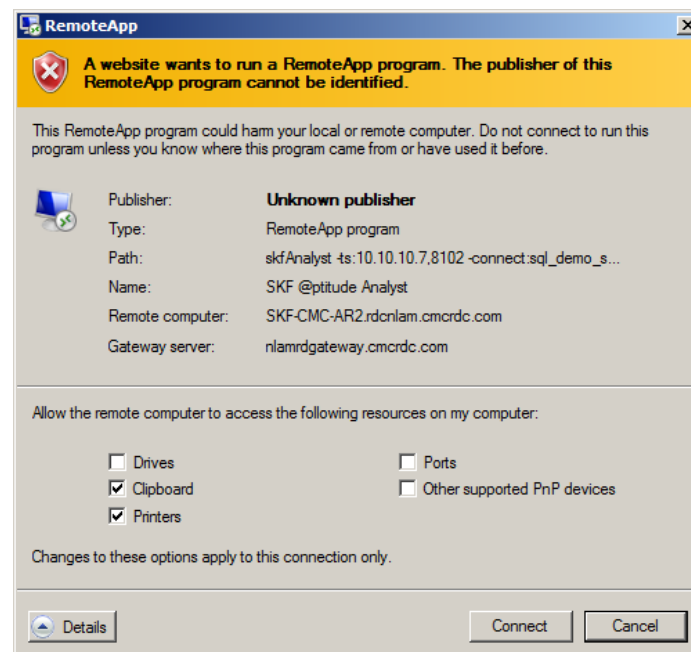


Figure 5:Modules section

Click the SKF @ptitude Analyst link and enter the credentials provided on the next page (and earlier in document). Please note that you will need to provide RDCNLAM\ in front of the user name to be able to launch the application (see figure 6, page 7).

Click 'Connect'



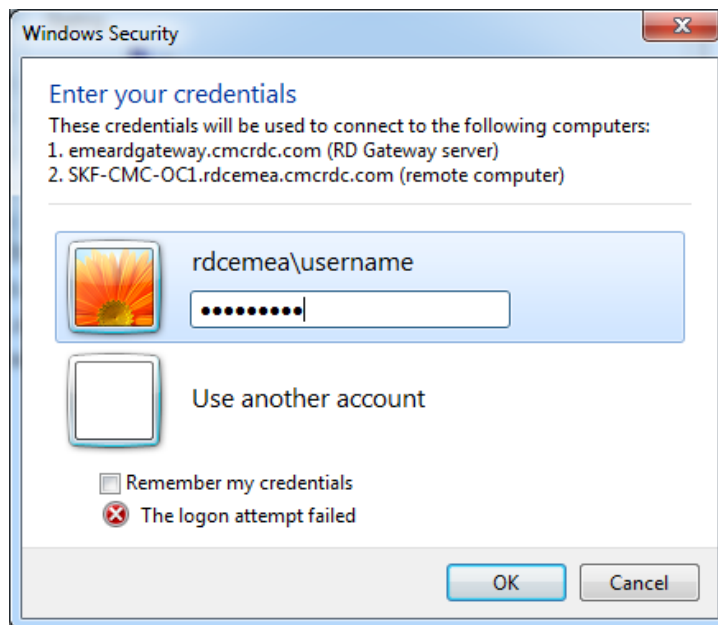


Figure 6:RDP Credentials screen

Your user name is: rdcniam\USER NAME

Your password is: **PASSWORD**

2 Trouble shooting

2.1 Unable to launch RDP

If application fails to launch ensure that the Microsoft RDP Client Control Add-On is installed

Check for Add-On under 'Tools>Manage Add-Ons' in your IE Browser (IE 8 shown below) that Microsoft RDP Client Control or Microsoft Terminal Services Client Control is enabled

